



North Carolina Department of Public Safety

Private Protective Services Board

December 2024 N.C. Private Protective Services Board Meeting Hot Sheet

The following summary covers discussion points from the December meeting of the Private Protective Services Board and its committees. Meeting minutes and detailed committee reports will be available after receiving Board approval at its next meeting on January 16, 2025.

Grievance Committee: 15 cases heard.

- Three cease-and-desist orders issued to unlicensed or unregistered persons.
- Seven cases settled with consent agreements.
- One license suspended for failure to respond to a Board investigator. The Committee wishes to remind the industry that failing to cooperate with a Board investigation, to include not providing requested documents within the required timeframe, may result in a violation of NCGS 74C-12(a)(29) [Failed or refused to reasonably cooperate with the Board or its agents during an investigation of any complaint, allegation, suspicion of wrongdoing, or violation of this Chapter], in addition to any other violations found.
- Many registration violations occur due to the improper use or documentation of probationary unarmed security guards. An example employment timeline for a probationary unarmed security guard is available on Page 2 of the recently updated [Report of Probationary Unarmed Guard document](#). Also, check out pages 9-10 of the [Registration Procedures Manual](#) to review the requirements for proper use of probationary employees.

Screening Committee: Reviewed 60 license applications (comprised of: 15 PI, 17 Security Guard and Patrol, 6 PI Associate, 7 Close Personal Protection, 5 Courier, 4 Armored Car, 4 Proprietary, 1 Digital Forensics Examiner, 1 Guard Dog).

- 55 licenses approved; 5 licenses denied.

Emerging Technology Committee:

- In 2025, the Committee plans to host seminars about emerging technology, such as robot dogs. Stay tuned for more information. Anyone with ideas about seminar topics may contact [Committee Chair Candace Ratliff](#).
- A joint committee has been formed with [N.C. Alarm Systems Licensing Board](#) (ASLB) to explore collaboration opportunities—namely, securing and monitoring private property using surveillance camera technology. It is comprised of appointed Board members Suzanne Creech, Richard Epley, Tamara Rabenold, and Candace Ratliff from PPSB, and Caroline Brown, Jamie Brown and Tommy Whisnant from ASLB.

Law & Rules Committee:

- The Committee reviewed, and the Board approved, proposed amendments to [Rules .1203, .1501, .1502, .0701, .0707, .0801, .1300, .1307 and .1401](#). A Notice of Text with detailed amendment information will be posted to the Board's [Law & Rules webpage](#)

soon. The Notice of Text will also include information about how to submit written comment related to the proposed changes. A public comment hearing is scheduled for Tuesday, Feb. 18, 2025, 2 p.m., at the Board's office.

- The Committee reviewed, and the Board approved, a Petition for Rulemaking that will be sent to the N.C. Alcohol Beverage Commission (ABC). The petition requests the Commission amend its administrative rules to prohibit ABC permittees from hiring unlicensed security personnel. The petition also requests a rule amendment that would require permittees to cooperate with PPSB investigators.
- In response to industry feedback, the Committee recommended the Board accept [HR-218/LEOSA](#) credentials in lieu of a concealed carry permit. The Board accepted this recommendation, however a statute change (see [N.C. Gen. Stat. § 74C-13\(n\)](#)) is required, as is an amendment to [Rule .0808](#). Currently, any PPSB-credentialed person who wishes to carry a concealed firearm while in the performance of their duties must possess a concealed carry permit and hold an armed guard/licensee registration.
- A special committee has been formed to conduct a comprehensive review of the Board's administrative rules related to polygraph examiners (see [Rules .0501, .0502, .0503 and .0504](#)). The special committee is being led by Board member David Poston, a licensed PI and polygraph examiner. Additional members include PPSB-licensed polygraph examiners, non-licensed polygraph professionals, and others. The special committee is scheduled to hold its initial meeting in January 2025.

Training & Education Committee:

- The Committee discussed whether to begin awarding continuing education credit for attending committee meetings. It decided against doing so. Licensees will continue to receive two hours of continuing education credit for attending a Board meeting in person or virtually. A maximum of two meetings per year and four meetings per 2-year license period are eligible for continuing education credit.
- The Committee continued its discussion about the Board's current rules, policies and procedures related to its continuing education program and Board-approved courses being offered. The Special Committee on Continuing Education, led by Board member Andy Renfrow, has a renewed vigor and focus for 2025, with an update planned for discussion at the T&E Committee meeting in January.
- The 2025 schedule for unarmed and firearms trainer certification courses is available [here](#).

Other Board Discussion Points, Industry References & Reminders:

- Licensees may now search for active registrants (armed and unarmed security guards, armed licensees, etc.) from their [Permitium Dashboard](#). Navigate to "Registrants" and "Registrant Lookup" to utilize this new feature.
- The [Board's 2025 meeting dates](#) are: January 15-16, March 19-20, May 14-15, July 16-17, September 17-18 and November 19-20.
- The Federal Aviation Administration has exclusive authority over the use of airspace in the United States, including the airspace used by drones. Drone operators must follow all

[FAA regulations and policies](#) pertaining to the operation of unmanned aircraft systems. The N.C. Department of Transportation has authority to implement and manage regulations that pertain to [state laws](#) concerning operations within North Carolina. Notably, it is illegal to use an unmanned aircraft system to take or distribute images of a person or their home without their consent (N.C.G.S. 15A-300.1 and N.C.G.S. 14-401.25).

- As of January 1, 2024, [several administrative rules](#) went into effect to include the new rule allowing for probationary private investigators and private investigator interns and apprentices ([14B NCAC 16 .1109](#)).
- The Board's [new website](#) is live. You may have to clear your browser cache and update your bookmark to access the new site.
- Board meeting minutes and Hot Sheets are available [HERE](#).
- Other Board policies and informational memorandums are available [HERE](#).

Upcoming Events:

- [PPSB Meeting](#), January 16, Raleigh (2 hours CE)
- [PPSB Meeting](#), March 20, Raleigh (2 hours CE)
 - Industry Training following March 20 Board meeting (4 hours CE)
- [Techno Security & Digital Forensics Conference](#), June 3-5, Wilmington (CE eligible)