

# Don't Miss This Training!

## Previous Workshop Comments:

- "The best training I've ever received."
- "Every Dispatcher, Officer and Supervisor should go through this training."
- "I will definitely bring what I learned here back to my agency."

### Lead Instructor



**Daniel Jewiss**  
CT State Police (Ret)

Dan retired after 23 years of experience as a CT State Trooper. His career in law enforcement includes four years at a "country troop" as a front-line patrol Trooper where he developed his basic criminal investigator skills and where as a deskman he worked alongside some remarkable Dispatchers. Dan then spent twelve years as a Detective in the elite CT State Police Major Crime Squad where he investigated numerous high-profile felony cases.

In 2012 Dan was assigned as the Lead Investigator for the tragic Sandy Hook School Shooting in which 26 lives were taken. In 2014 Dan became an Instructor at the State Police Training Academy where his primary areas of instruction were Search & Seizure, Active Killer and Leadership. Dan remains committed to supporting those victims and their families from Sandy Hook, as well as spreading his law enforcement perspective and Lessons Learned from that horrific event. Dan is the Founder and President of The RAK Academy. He uses his vast training and experience, passion for crime solving and public safety, along with his unique teaching style to create a *must have* learning experience for all Dispatch personnel.

**Limited Seating  
Register Early!!**



# Dispatch Response to Active Killers (D-RAK)

(2-day course)

**Dates:** *September 30<sup>th</sup> - October 1<sup>st</sup>, 2024*

**Time:** *8:00am - 4:00pm*

**Location:** *Samarcand Training Academy by DPS-Samarcand TA  
3600 Samarcand Road  
Jackson Springs, NC 27281*

**Plus:**

**Fully Subsidized**  
***(Lodging & Meals  
are included!)***

Day #1 of this 2-day course consists of an in-depth analysis of law enforcement's response to the Sandy Hook School Shooting and other recent Active Killer events. This involves a detailed break-down of the time taken to report, dispatch, and respond to these scenes. This course teaches Dispatchers the benefit of *Scriptwriting*, a critical skill necessary for *Shaving Seconds to Save Lives*© during an Active Killer event. Dispatchers will be challenged to use their training, experience and the *Lessons Learned* that are discussed in class to develop D-RAK Scripts, which they'll take back to their own agencies.

Day #2 will build on the teaching points established during Day #1. Dispatchers will perform scenario-based training repetitions that are monitored, coached, and evaluated using a progressive (Crawl-Walk-Run) blended-learning, performance model. Dispatchers will be expected to identify the critical priorities of the first Law Enforcement Officers on scene at an Active Killer event so that the Dispatchers can provide effective and timely support to stopping the threat and saving lives. Dispatchers will be reminded to use this course information in alignment with their existing department policies and procedures. Lastly, Dispatchers will be presented with post-traumatic stress challenges they may encounter in the wake of an Active Killer event and some suggestions on how to mitigate these.

## Dispatch Personnel will:

- Identify what Active Killer events are.
- Learn critical *Lessons Learned* from recent Active Killer events, including the 2012 Sandy Hook School Shooting, and the critical roles Dispatch played in each of them.
- Understand the importance of *scriptwriting*.
- Identify current training scripts for Dispatch Response to Active Killers.
- Identify current performance scripts for Dispatch Response to Active Killers.
- Identify ideal scripts for Dispatch Response to Active Killers to maximize the principles of *Shaving Seconds to Save Lives*©.
- Identify and clarify additional Dispatch task organization that should be addressed during an Active Killer event.
- Learn how to recognize Fake Active Killer calls and limit trauma and harm.
- Learn how to integrate their current agency's training and policies with the aforementioned teaching points.
- Discuss individual personnel wellness concerns in the wake of an Active Killer event.

RAK Courses have received amazing reviews across the U.S., including in CT, MA, RI, NH, NY, DE, MD, WV, ND, MT, MS, NC, TN, FL, OH, IN, NE, MI, WY, KY & CA.

**Hosted By: Samarcand Training Academy**

**To Reserve Your Seat**

**Email The Samarcand Training Academy @  
samarcandtrainingops@ncdps.gov**

Check out more training opportunities at:  
[www.TheRAKAcademy.com](http://www.TheRAKAcademy.com)