



North Carolina Department of Public Safety

Alarm Systems Licensing Board

Roy Cooper, Governor
Eddie M. Buffaloe, Jr., Secretary

Stephen Wheeler, Chair
Paul Sherwin, Director

MINUTES OF THE NORTH CAROLINA ALARM SYSTEMS LICENSING BOARD

Date: September 21, 2023
Time: 10:30 a.m.
Location: Hampton Inn and Suites – Raleigh/Crabtree
3920 Arrow Dr., Raleigh, NC 27609

Board Members Present

Stephen Wheeler
Jim Crabtree
Mack Donaldson
R. Wike Graham
Caroline Brown
Mary Wood

Board Members Absent

None

Board Staff Present

Director Paul Sherwin
Attorney Jeff Gray
Deputy Director Gary Bullard
Field Services Supervisor Kim Odom
ASLB Board Secretary Syconda Marrow
Deputy Secretary Caroline Valand

Visitors (4 in person, 8 virtual)

| | |
|------------------|---------------|
| Steve Chrisco | Edward Pait |
| Darryl Bray | Amanda Moody |
| Denice Childers | Eric Meyers |
| Janet Hall | John Wilson |
| Nikola Kovacevic | Ronald Clark |
| Julie Hale | Phillip Wells |

Call to Order

The September 21, 2023, meeting of the North Carolina Alarm Systems Licensing Board was called to order by Chair Stephen Wheeler at 10:34 a.m.

State Ethics Law

Attorney Jeff Gray read the following statement:

"In accordance with the State Ethics Act, it is the duty of every Board member to avoid both conflicts of interest and the appearance of conflict. If any Member has any known conflict of interest or appearance of conflict with respect to any matter coming before this Board today, please identify the conflict or appearance of conflict and refrain from the deliberation and vote in that matter."

Welcome Guests

Chair Stephen Wheeler welcomed all guests.

Final Agency Decision(s)

Attorney Gray reported there were no final agency decisions this month.

Approval of the July 2023 Meeting Minutes

Motion: Jim Crabtree made a motion to accept the July 2023 Board meeting minutes. Caroline Brown seconded. The motion carried unanimously.

Committee Reports

Grievance Committee: Grievance Committee members Jim Crabtree and Stephen Wheeler met on July 20, 2023, from 9 to 10 a.m. They heard four cases. Committee Chair Jim Crabtree presented the Grievance Committee report.

Motion: Mary Wood made a motion to accept the Grievance Committee report. Wike Graham seconded. The motion carried unanimously.

See the attachment for the full Grievance Committee report.

Screening Committee: Screening Committee members Caroline Brown, Jim Crabtree, Wike Graham, Mack Donaldson, Mary Wood, and Stephen Wheeler met on July 20, 2023, from 10:10 to 10:15 a.m. to review six license applications. Committee Chair Caroline Brown presented the Screening Committee report.

Motion: Jim Crabtree made a motion to accept the Screening Committee report. Mary Wood seconded. The motion carried unanimously.

See the attachment for the full Screening Committee report.

Training and Education Committee: Committee Chair Mack Donaldson presented the Training and Education Committee report. Mr. Donaldson said the Committee reviewed 18 applications for continuing education courses, 17 of which were renewal applications. The Committee recommended reducing the creditable hours from 8.5 to six for the following courses: Alibi Certified Professional – Day 1 and Alibi Certified Professional – Day 2. The Committee recommended approving all 18 course applications.

Motion: Jim Crabtree made a motion to approve the Training and Education Committee report. Caroline Brown seconded. The motion carried unanimously.

See the attachment for the full Training and Education Committee report.

Old Business

Director Sherwin discussed the findings of his research into the cost of holding one or more Board meetings in 2024 outside of Raleigh. Specifically, he said holding a future Board meeting in Statesville, as the Board proposed at its July 2023 meeting, will cost roughly two-times the amount of a meeting in Raleigh—primarily due to needing more hotel rooms for Board members and staff. Instead, Director Sherwin proposed the Board move its May 2023 meeting to Cherokee, N.C., to coincide with the N.C. Security and Low Voltage Association’s (NCSLVA) annual convention, to increase the Board’s outreach to the alarm industry. Doing so would require changing the May meeting date and location from May 16th in Raleigh to May 2nd in Cherokee.

Motion: Mack Donaldson made a motion to move the May 16, 2023, meeting to May 2, 2023, and hold the meeting in Cherokee. Jim Crabtree seconded. The motion carried unanimously.

New Business

No new business was discussed.

Director’s Report

Director Paul Sherwin presented the Director's Report. The report included information about personnel changes, the status of the Board’s active licensees and registrants, and a Board finances update.

Motion: Jim Crabtree made a motion to accept the Director’s Report. Caroline Brown seconded. The motion carried unanimously.

See the attachment for the full Director’s Report.

Attorney’s Report

Attorney Jeff Gray presented his Attorney’s Report, which included updates about the status of consent agreements, pending administrative rules changes, and legislative updates.

Motion: Jim Crabtree made a motion to accept the Attorney’s Report. Seconded by Caroline Brown. The motion carried unanimously.

Good of the Order and Public Comment

No comments were made.

Motion: Jim Crabtree made a motion to go into Closed Session to discuss pending litigation. Seconded by Caroline Brown. The motion carried unanimously.

Closed session from 11:02 to 11:34 a.m.

Motion: Jim Crabtree made a motion to return to Open Session. Seconded by Caroline Brown. The motion carried unanimously.

Motion: Jim Crabtree made a motion to adjourn the meeting. Seconded by Mary Wood. The motion carried unanimously.

Meeting adjourned at 11:37 a.m.

Paul Sherwin, Director

Syconda Marrow, Board Secretary

ASLB Grievance After Report for September 21, 2023 9:00 am

| Case Number | Complaint Against | Allegation(s) | Grievance Committee Recommendation | Board Action |
|--------------------|---|---------------------------------------|---|---------------------|
| 1. 2023-ASLB-012 | Tim Daniel LeBlanc Time Out Systems, Inc. 308 Indian Creek Cir Adel, GA 316200000 | NCGS 74D-8 14B NCAC 17 .0206(b) | No violation. | Accepted |
| 2. 2023-ASLB-015 | David Rodriguez Neuse Telecom, LLC 3127 Eastway Drive Suite 211 Charlotte, NC 28205 | NCGS 74D-2 | Find a violation of NCGS 74D-2. Continue the cease and desist order previously issued to David Rodriguez and Neuse Telecom, LLC. Refer this matter to the Screening Committee should David Rodriguez or Neuse Telecom, LLC apply for a license. | Accepted |
| 3. 2023-ASLB-018 | Lee Johnson Brooks Network Services 403 Burlington Ave Gibsonville, NC 27249 | 14B NCAC 17 .0206(b) | Find violation of 14B NCAC 17 .0206(b). Enter into a consent agreement with Lee Johnson and Brooks Network Service in the amount of \$204.00 for one registration violation. | Accepted |
| 4. 2023-ASLB-022 | Alex C. Bean Gray & Creech, Inc. 16 - B Oak Branch Drive Greensboro, NC 27407 | NCGS 74D-2 | Find violation of NCGS 74D-2. Continue the cease and desist order previously issued to Alex C. Bean and Gray & Creech, Inc. Refer this matter to the Screening Committee should Alex C. Bean or Gray & Creech, Inc. apply for a license. | Accepted |

Board Meeting Report

Board Date 09/21/2023

| | Name Company Address | License | Committee Recommendation | Board Action |
|----|--|----------------|---------------------------------|---------------------|
| 1. | Adam Wade Birdwell The Graceway Group NC, LLC PO Box 1288 Brentwood, TN 37024 | Alarm | Approve | Accepted |
| 2. | Justin Douglas Blackshaw JDB Compliance Servcies 1630 Mayfair Drive Conover, NC 28613 | Alarm | Approve | Accepted |
| 3. | Ronald Allan Clark II Precision Security Solutions LLC 1989 Truelove Lane Winston-Salem, NC 27127 | Alarm | Approve | Accepted |
| 4. | Peery L Linkous Performance Link Technologies Inc. 3650 D Centre Circle Fort Mill , SC 29715 | Alarm | Approve | Accepted |
| 5. | Travis Price TCM Alarm Technologies LLC 245 Nichols Road Pilot Mountain, NC 27041 | Alarm | Approve | Accepted |
| 6. | Waldo Smith III 561622 231 Turner Dr Reidsville, NC 27320 | Alarm | Approve | Accepted |



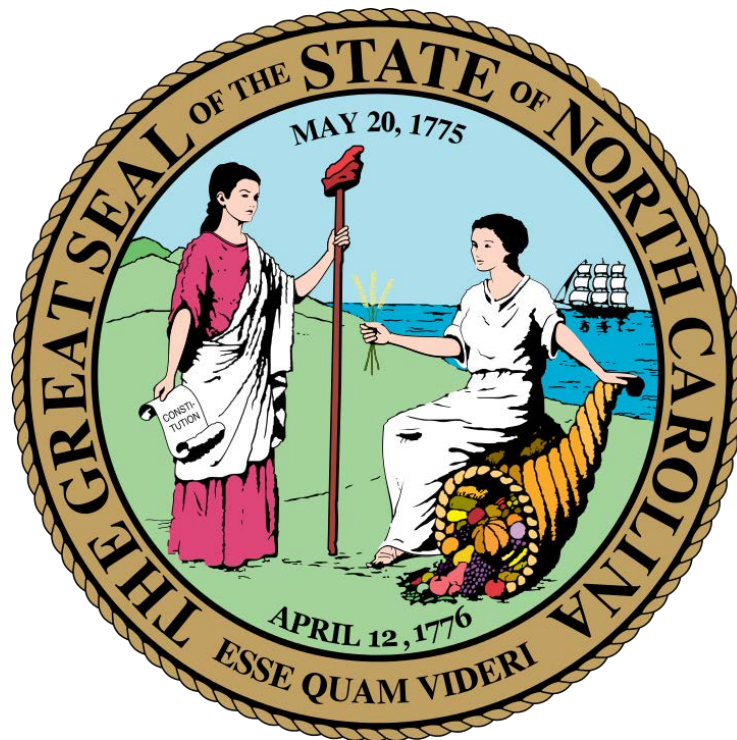
North Carolina Alarm Systems Licensing Board Continuing Education Committee Report - September 2023

| Item # | Course Sponsor | Course Title | New or Renewal | # CEU's | Course Format | Committee Recommends | Comments |
|--------|-----------------------------------|---|-----------------------|---------|----------------------------|----------------------|-------------------------|
| 1 | Brad Conely/Resideo | 20p Advanced | New | 2 Hours | Classroom/ Online | | ASLB-23-033 |
| 2 | Brad Conely/Resideo | 20p Basics | New | 2 Hours | Classroom/ Online | | ASLB-23-034 |
| 3 | Brad Conely/Resideo | 20p Set Up and Programming | Additional Instructor | 2 Hours | Classroom/ Online | | ASLB-18-611 - 9/17/2024 |
| 4 | Brad Conely/Resideo | Alarmnet 360 | New | 2 Hours | Classroom/ Online | | ASLB-23-035 |
| 5 | Brad Conely/Resideo | LTEM-PX | New | 2 Hours | Classroom/ Online | | ASLB-23-036 |
| 6 | Brad Conely/Resideo | Pro Series Level I | Additional Instructor | 2 Hours | Classroom/ Online | | ASLB-18-653 - 5/20/2025 |
| 7 | Brad Conely/Resideo | Pro Series Level 2 | Additional Instructor | 2 Hours | Classroom/ Online | | ASLB-18-652 - 5/20/2025 |
| 8 | Brad Conely/Resideo | Pro Series Level 3 | Additional Instructor | 2 Hours | Classroom/ Online | | ASLB-18-653 - 5/20/2025 |
| 9 | Brad Conely/Resideo | Total Connect 2.0 | New | 2 Hours | Classroom/ Online | | ASLB-23-037 |
| 10 | Phillip Love/Security Central | Protect your customers with verified response | New | 1 Hour | Classroom | | ASLB-23-038 |
| 12 | Phillip Love/Security Central | Verified Response: What it is and how to sell it. | New | 2 Hours | Classroom | | ASLB-23-039 |
| 13 | Peggi Williams/Security Solutions | Simply 45 Best Practices | New | 1 Hour | Classroom | | ASLB-23-040 |
| 14 | Tabatha Hays/Alibi Security | Alibi Certified Professional – Day 1 | New | 6 hours | Online | | ASLB-23-041 |
| 15 | Tabatha Hays/Alibi Security | Alibi Certified Professional – Day 2 | New | 6 hours | Online | | ASLB-23-042 |
| 16 | Tabatha Hays/Alibi Security | Alibi Certified Professional – Day 3 | New | 4.5 | Online | | ASLB-23-043 |
| 17 | Lisa Messinger/Ditek Corporation | The Fundamentals of Surge Protection | New | 2 Hour | Online | | ASLB-23-044 |
| 18 | Lisa Messinger/Ditek Corporation | An Introduction to Surge Protection | Renewal | 1 Hour | Classroom/ Live Webinar | | ASLB-18-546 – 7/25/2023 |

NORTH CAROLINA ALARM SYSTEMS LICENSING BOARD

September 21, 2023

DIRECTOR'S REPORT



Paul Sherwin, Director

DIRECTOR'S REPORT

- I. PPS information and updates, page 3**
- II. Registration and licensing summary, page 5**
- III. FY23 budget summary, page 6**
- IV. FY23 budget graphics, page 7**

PPS INFORMATION AND UPDATES

Personnel

Private Protective Services currently has three vacant positions:

- Registration Investigator (Recruitment in progress)
- Registration Processor (2) (Recruitment in progress for one)

Operations

Registration Unit

- Registration applications received year-to-date: 3,359
 - Same period in 2022: 2,968
 - Same period in 2021: 3,094
 - Same period in 2020: 2,884
 - Same period in 2019: 3,462

Licensing Unit

- Licensing applications received year-to-date: 329
 - Same period in 2022: 255
 - Same period in 2021: 344
 - Same period in 2020: 285
 - Same period in 2019: 364

Investigations Unit

- New license applicant background investigations completed year-to-date: 41
 - Same period in 2022: 42
 - Same period in 2021: 37
 - Same period in 2020: 70
 - Same period in 2019: 78
- Complaint investigations completed year-to-date: 23
 - Same period in 2022: 19
 - Same period in 2021: 25
 - Same period in 2020: 19
 - Same period in 2019: 23

Other

None

REGISTRATION AND LICENSING SUMMARY

Total active in Permitium: 7,929
(+3% from July 2023 meeting)

| | | |
|---------------------------|------------------------|-------------|
| Registration | | |
| | Alarm Registrant | 6895 |
| Registration Total | | 6895 |
| License | | |
| | Burglar Alarm Business | 1034 |
| License Total | | 1034 |

Alarm Systems Licensing Board Financial Report
Fiscal Year 2023-2024
July 1, 2023 - August 31, 2023

ASLB Operating Fund Revenue and Expenditures

| | |
|---------------------------------------|-----------------------|
| FY24 Revenue | \$ 66,497.70 |
| FY24 Expenditures | \$ (63,526.30) |
| <hr/> | |
| FY24 Fund Balance Increase/(Decrease) | \$ 2,971.40 |

ASLB Operating Fund Cash Flow

| | |
|----------------------------------|-----------------------|
| Beginning Balance (July 1, 2023) | \$ 960,258.90 |
| FY24 Revenue | \$ 66,497.70 |
| FY24 Expenditures | \$ (63,526.30) |
| <hr/> | |
| Current Fund Balance | \$ 963,230.30 |

ASLB Education Fund Revenue and Expenditures

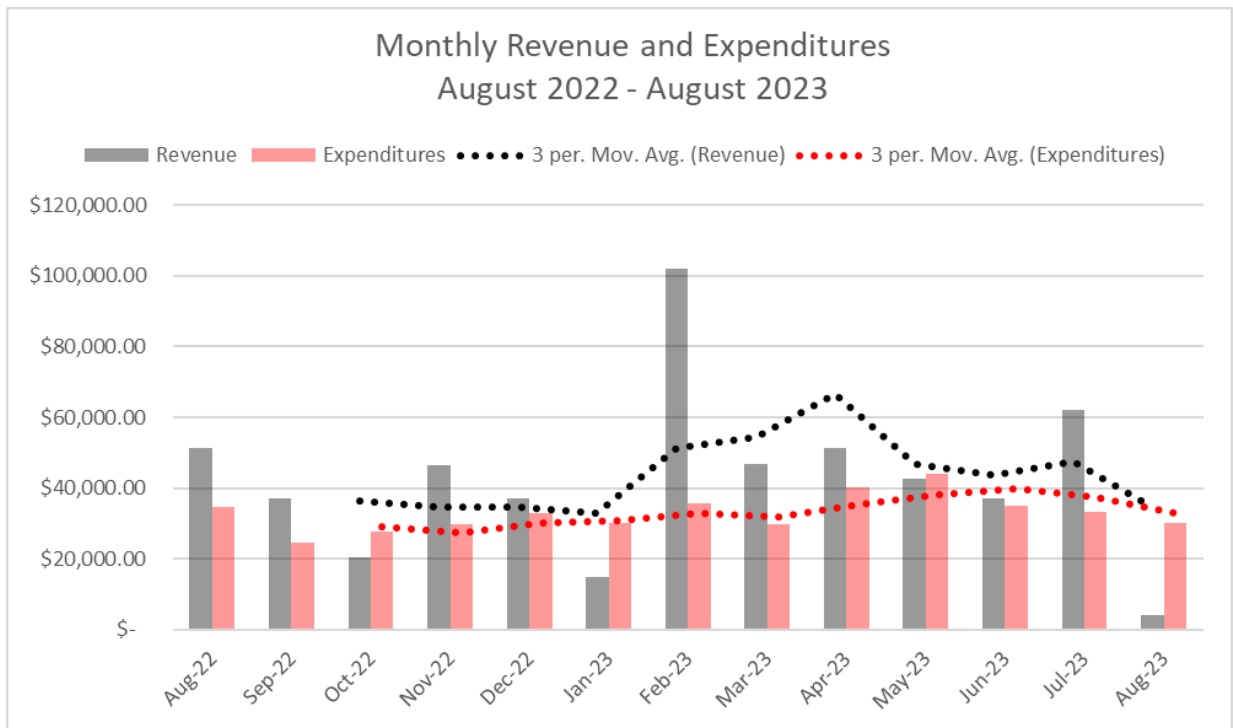
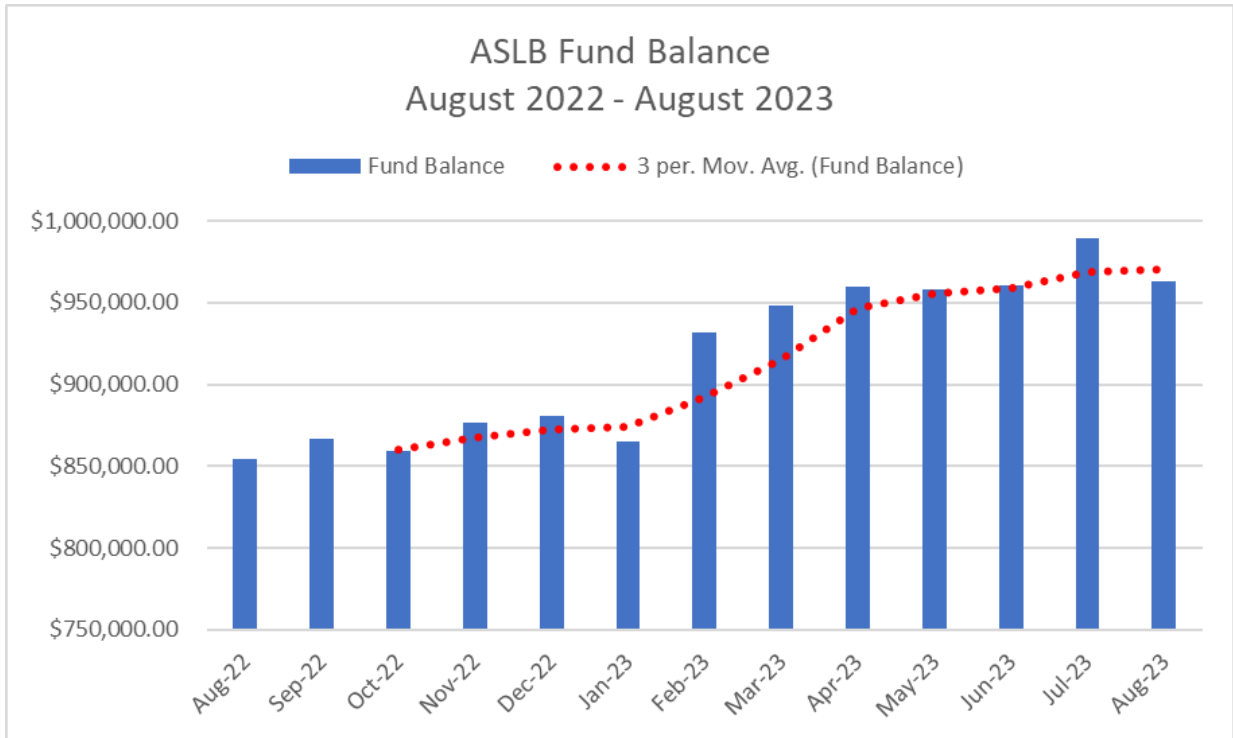
| | |
|---------------------------------------|----------------------|
| FY24 Revenue | \$ 450.00 |
| FY24 Expenditures | \$ (6,000.00) |
| <hr/> | |
| FY24 Fund Balance Increase/(Decrease) | \$ (5,550.00) |

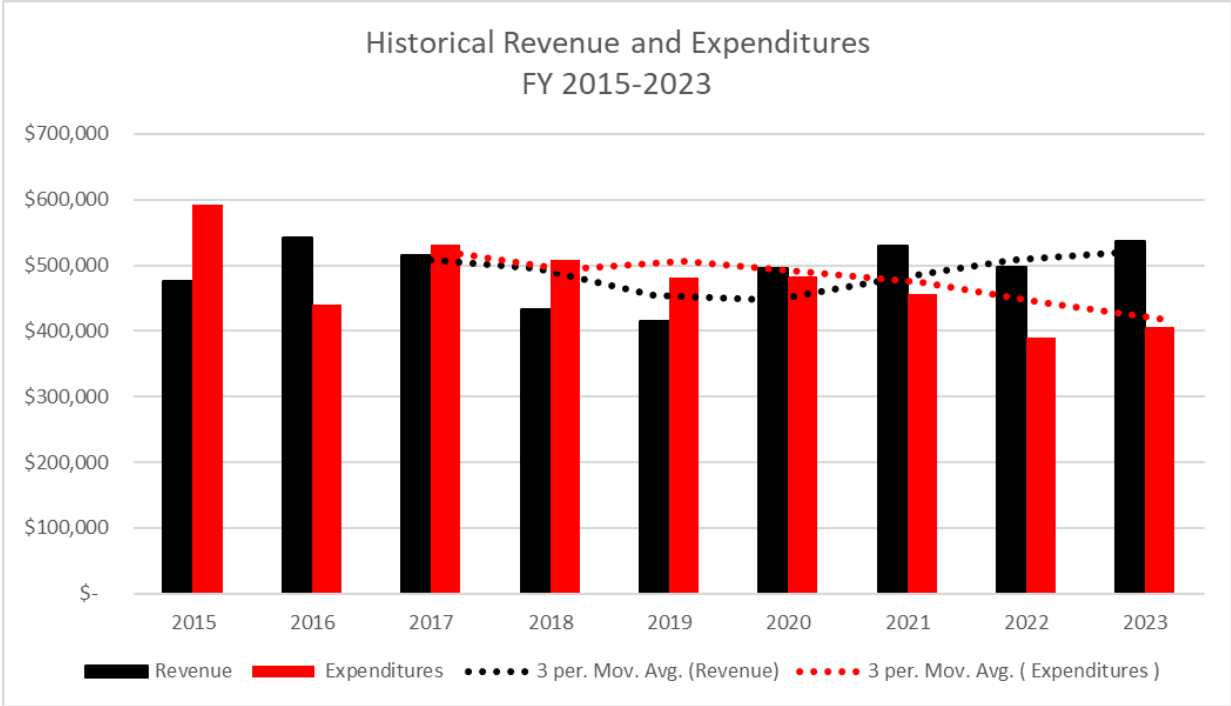
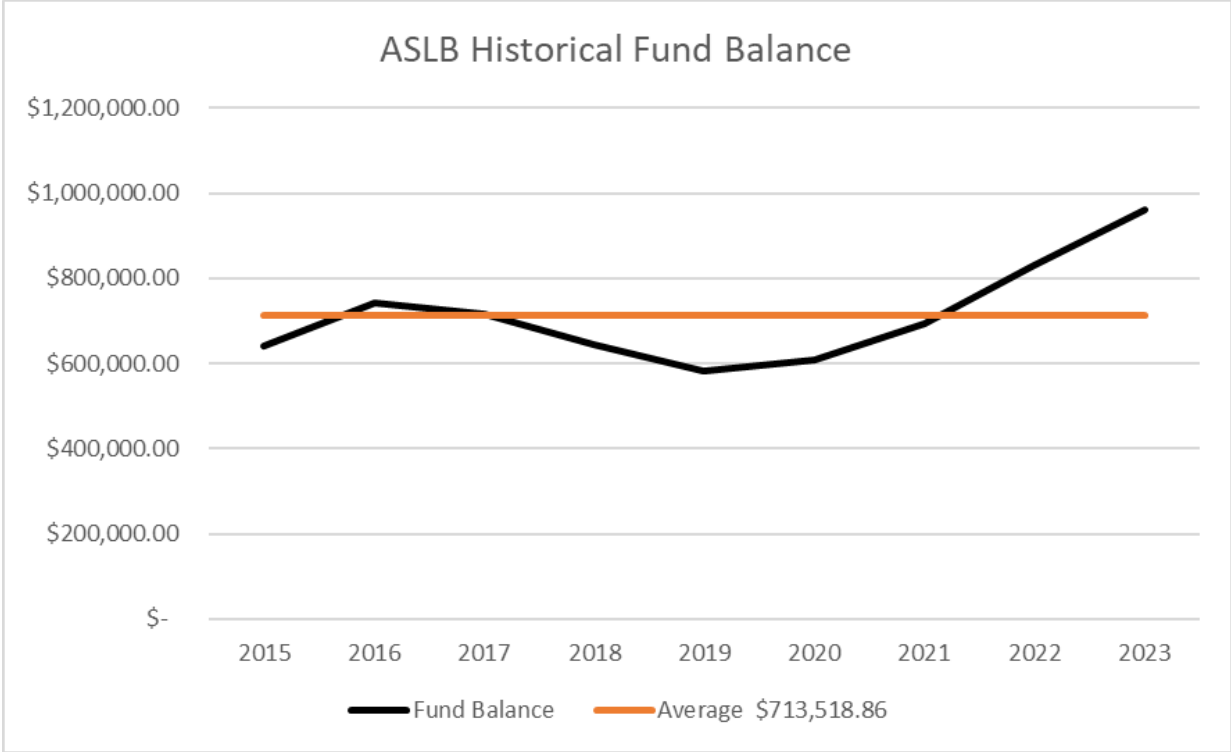
ASLB Education Fund Cash Flow

| | |
|----------------------------------|----------------------|
| Beginning Balance (July 1, 2023) | \$ 97,834.68 |
| FY24 Revenue | \$ 450.00 |
| FY24 Expenditures | \$ (6,000.00) |
| <hr/> | |
| Current Fund Balance | \$ 92,284.68 |

Note: August's revenue of \$62,705.00 was deposited after the cut-off date to be shown in the August 2023 financial report. Therefore, the revenue will be accounted for in the September 2023 financial report (See November 2023 Director's Report).

BUDGET GRAPHICS





ALARM SYSTEMS LICENSING BOARD

Raleigh, North Carolina

September 21, 2023

ATTORNEY'S REPORT



ALARM SYSTEMS LICENSING BOARD
Raleigh, North Carolina
September 21, 2023

I. CONSENT AGREEMENTS & CIVIL PENALTIES

On June 9, 2023, Richard Parker and Piedmont Communications entered into a Consent Agreement in the amount of \$204.00 for registration violations. Payment has been received. (PAID IN FULL)

On June 9, 2023, Scott Mosley and Piedmont Communications entered into a Consent Agreement in the amount of \$204.00. Payment has been received. (PAID IN FULL)

On June 29, 2023, Jeams Vilchez and Services Global Group, LLC entered into a Consent Agreement in the amount of \$2,635.00. Payment has been received. (PAID IN FULL)

On June 30, 2023, Robert Koonts and Billing Automation Services entered into a Consent Agreement in the amount of \$6,664.00. Payment has been received. (PAID IN FULL)

Corey Shutter and Hot Wired Auto Video entered into a Consent Agreement in the amount of \$3,600.00. Payment has been received. (PAID IN FULL)

II. OFFICE OF ADMINISTRATIVE HEARINGS

See, Hearings List (attachment 1.)

III. PENDING LITIGATION

After numerous attempts to resolve a licensure issue informally, the Board instructed me at its February 2023 meeting to file a Complaint for Injunctive Relief against Flock Group, Inc. d/b/a Flock Safety for unlicensed activity. It was filed on March 3, 2023. Defendant Flock Group filed its Answer on May 2, 2023.

Representatives of Flock Group, and its North Carolina attorney, met in Closed Session with the Board at its May meeting and resolved the issue of licensure through a Consent Order. I have been awaiting the signed original of that Order, but to no avail. I have made numerous inquiries as to the status and even sent a "formal" letter to its attorney.

- IV. At its May meeting the Board requested I prepare a draft of an amendment to 14B NCAC 17. 0202(2) to provide flexibility for approved Level I courses and to 14B NCAC 17 .0502 to allow one (1) hour of CE credit for attending a Board meeting virtually. Those proposed amendments were approved at the Board's July meeting. The Notice of Text was filed on July 28, 2023, and the public hearing was September 19, 2023 at the Board's office. The Public Comment Period expires October 31, 2023.

V. LEGISLATION

a. The Board's bill, the "Alarm Systems Licensing Act Modernization," was introduced on March 2nd by Senator Warren Daniel. It is Senate Bill 345. A copy was attached as Attachment 2 to my May Attorney's Report.

It passed the Senate State and Local Government Committee with a favorable report and referred to the Senate Finance Committee where it was amended with an unrelated provision regarding the Machinery Act and received a favorable report.

It passed the Senate on June 28, 2023 on a vote of 46-0 and has been referred to the House Rules Committee. Susana Davis, Legislative Liaison for the Department of Public Safety, has advised that it is very doubtful this bill will be considered by the House this Session, but it remains eligible for consideration in the "short session" next year.

b. House Bill 385, "Regulation of Battery-Charged Security Fences," would prohibit counties and cities from adopting certain ordinances, rules, and regulations related to battery-charged security fences and defines and establishes requirements for those fences. A copy was attached as Attachment 3 to my May Attorney's Report.

This bill passed the House on April 25, 2023 and was referred to the Senate Committee on Rules.

V. FINAL AGENCY DECISIONS

None.

**ASLB
MASTER HEARINGS LIST
as of July 12, 2023**

1.

| OAH HEARING DATE | PETITIONER | TYPE OF APPLICATION | FAD HEARING DATE |
|-------------------------------|---|---|--|
| November 28, 2017 | Daniel Carl Hagerty / Guardian Eagle Security, LLC d/b/a AVSX Technologies 17 DOJ 06331 | Letter of Reprimand (business license) | FAD served April 12, 2018. Petition for Judicial Review filed in Wake County Superior Court May 25, 2018. |
| August 23, 2022 | James Bryan Talton 22 DOJ 02695 | Denial Of Burglar Alarm Registration | November 17, 2022 |
| (Week of) January 16, 2024 | Seth Brewer Beddes/Alder Holdings, LLC 23 DOJ 02590 | Suspension of Alarm Systems Business License | |