STRATEGY TO IMPROVE PRISON SAFETY & SECURITY

Enhance Security Polices & Practices

Committee Representation

>> Security Accountability Section

Radio Shop

Enterprise

Engineering

MIS

IT

SOIU

Emergency Management

Reentry Programs & Services

Committee Objectives ...

- Ensure staff are properly equipped for their assigned work environment.

- Ensure inmates are appropriately assigned to custody levels, programs and work assignments.

- Strengthen emergency preparedness and response.

- Strengthen site security.

Initiatives Completed

✓ Implemented Tasers for certified custody supervisors at four (4) designated facilities. *Performance measures can be evaluated by tracking the number of serious incidents at the pilot sites, such as use of force, related injuries & assaults on staff. These types of incidents should decease. Data related to loss work time due to an inmate related injury should also be utilized to measure the effectiveness of the tool.*

✓ Provided certified programs staff with a radio, baton and OC. *Performance measures can be assessed by tracking and evaluating the number of use of force incidents involving Programs staff identified as a participant. Other measures include polling staff regarding the usefulness of the issued equipment and their overall safety.*

Initiatives Completed – Cont.

✓ Provided non-certified staff with OC (if requested) and a safety whistle. *Performance measures can be gauged by polling non-certified staff to inquire about overall satisfaction of safety and security within Prisons, based on the issuance and/or the availability of the safety package. Initiative can also be evaluated by tracking the number of assaults on non-certified staff, which should indicate a significant decrease.*

✓ Coordinates with internal & external partners to expand functionality of Prison intel unit. *Performance measures can be gauged by tracking the number of incidents ending in a safe resolution due to actions taken, based upon the intel obtained.*

Initiatives Completed - Cont.

✓ Completed the consolidation of SOP's and Enterprise polices.
   Process measures can be evaluated through consistent operational implementation and updates to policy.

✓ Created and deployed a centralized security audit team.
   Performance measures can be accomplished by evaluating outcomes based on an unbiased process and by follow up site visits to confirm findings in the most vital standard areas such as key control, tool control and emergency preparedness

Initiatives Completed– Cont.

✓ Provided critical incident management and situational awareness training. *Performance measures and readiness can be best evaluated by conducting emergency drills and scenarios.*

✓ Polices were reviewed & revised regarding after action reviews. *Performance measures are not attainable for this initiative.*

Initiatives Pending Completion

Provide stab resistant shirts to all certified staff

Current Status : Evaluating an alternate option in the form of an outer carrier style to address concerns/feedback from staff regarding comfortability.

Performance measures can be obtained by tracking the number of assaults on staff with a weapon, to include the significance of the injuries. Staff should also be polled regarding usefulness and their overall safety satisfaction based on the issuance of the vest.

Initiatives Pending Completion

Revalidation of the offender classification instrument

Current Status : NIC has provided technical assistance to the revalidation process. The case factor scoring levels have been finalized for both the initial and reclassification actions. System programming efforts continue and the policy and training sub-workgroups are working on final planning efforts.

Performance measures can be accomplished by utilizing data analysis comparison from previous years to compare to the revised classification instrument. Vital information can also be gathered by conducting informal interviews during facility site visits.

Initiatives Pending Completion – Cont.

Offender work assignments based on validated assessment instrument

Current Status: Revisions to the Offender Assignment Manual and associated forms were reviewed by the management staff of the Re-Entry, Programs and Services section. The final draft of the manual and associated forms were submitted in April of 2019 for review and final approval.

Performance measures have not yet been determined.

Initiatives Pending Completion – Cont.

Develop & Implement SERA System

Current Status : All floor plans have been incorporated. The SERA application will be released to Prisons after updates to plans are complete. Training for facility and Region staff was held in the months of March & April of 2019.

Performance measures can be evaluated after full implementation. Prisons management will monitor systems at each site to ensure all the required information is maintained within the system, such as emergency rosters, call back data, facility emergency plans and the division COOP plan, etc.... Readiness can be best evaluated by conducting emergency drills and scenarios using the system to track and monitor.

Initiatives Pending Completion – Cont.

Implement camera surveillance system upgrades

Current Status : Since April 2017, approximately 1,320 cameras have been installed. To include, 200 cameras installed in 2019. Approximately $2.2M has been spent on the camera project. During the 1st and 2nd quarter of 2019 – 10 facilities will have 1,193 cameras installed at a cost of $1.7M.

Performance measures can be gaged by evaluating decreased time dedicated to investigations by staff and decrease in inmate assaults. Surveillance footage can also be utilized to prevent possible assaults and provide evidence and/or insight related to a specific incident.

Initiatives Pending Completion – Cont.

Procure electronic key lock boxes

Current Status : Requested Legislative funding to cover the cost of electronic key lock boxes at Close custody facilities in the amount of $675K.

Performance measures can be gaged by tracking the number of incidents involving key issuance via the electronic key box in comparison to the historical method of issuance.

Initiatives – Pending Completion

Implement personal body alarm technology

Current Status : DIT & MIS has developed a solution to accommodate all wireless network related projects. This includes one wireless-access point system to be used for Man-down and other technology. Once the dorm access points have been installed the radio shop will begin testing Man-down.

Performance measures and effectiveness of COBRA will be attainable after installation and beta testing is conducted. Actual effectiveness of the equipment, training and processes will be quantifiable after assessing planned drills/scenarios and actual emergency situations.

Initiatives – Pending Completion

Expand tool control scanning system

Current Status : In addition to CE, the mapping of facility tool rooms, consolidating where practical. Maintenance will also be included in this process. Begin entering all tools in the application for both Harnett CI and Nash CI with the direct assistance from a division level staffer.

Performance measures can be gaged by tracking the number of incidents involving tool control via the electronic tracking and issuance system in comparison to the historical method of issuance.

Initiatives – Pending Completion
Implement mobile security towers

Current Status : Nine (9) towers received. Training completed by vendor. Towers delivered to designated facilities in March of 2019. Awaiting clearance to utilize the devices from the Office of Safety, Occupational & Environmental Health.

Performance measures can be attained by evaluating the number of "throw overs" of contraband at each site (past and present). Upon implementation, the number of incidents should significantly decrease.

Questions / Comments