

Reference	Vendor Question	
<p>RFP Cover Page; “Proposal Opening Date: January 29, 2021” And RFP Page 3: “Proposals will be publicly opened: January 20, 2021 at 2pm ET”</p>	<p>Is the deadline January 20th or January 29th?</p>	<p>Proposal will be open publicly January 29, 2021 at 2pm. The date of the 20th is in the RFP by error.</p>
<p>RFP Page 2: “Proposals will be publicly opened: January 20, 2021 at 2pm ET”</p>	<p>Given the current situation with the pandemic, will there be an option to attend the public bid opening virtually?</p>	<p>Proposal will be open publicly January 29, 2021 at 2pm. The date of the 20th is in the RFP by error.</p> <p>Yes, please attend the public opening of the bid via this link: https://ncdps.webex.com/ncdps/j.php?MTID=m63802ffa2f568f24322e0038f7a04b1d</p>
<p>Section 1.1 Purpose “These residential services will be provided in a Vendor identified site in one of the following counties: Forsyth, Guilford, Rockingham, Stokes, Surry, and the northern part of Davidson.”</p>	<p>Is the Department planning to contract for a Group Home in each county listed, or for multiple Group Homes within those counties?</p> <p>If so, should Vendors that wish to operate multiple sites submit a separate proposal for each site, or is it acceptable to submit one proposal with multiple sites?</p> <p>If a respondent proposes multiple sites, does the budget for each site have to stand alone? We are considering the fact that these are small programs, and it may be more cost efficient to pool resources to operate multiple sites.</p> <p>Can the department provide an estimate of the number of program eligible</p>	<p>The Department may consider awarding multiple sites however, each proposed site must have a between 6 to 8 beds.</p> <p>A separate budget should be submitted for each proposed site, however, a Vendor may submit an additional proposed budget that combines resources in their response.</p> <p>A separate budget should be submitted for each proposed site. A Vendor may submit an additional proposed budget that combines resources in their response.</p> <p>Eligibility for a group home is determined by several factors. The Department relies on the responding Vendors to take into account</p>

	youth per county in the catchment area?	all of those factors and provide appropriate numbers in their response. Vendors responding to this RFP can gain information regarding current services via our Annual Reports found: https://www.ncdps.gov/juvenile-justice/data-statistics-reports
General Question regarding 1.0 Purpose and Background:	Are there current providers of this service? If so, what is the rate of pay for those contracts?	Vendors responding to this RFP can gain information regarding current services via our Annual Reports found: https://www.ncdps.gov/juvenile-justice/data-statistics-reports
Section 2.4; “Site Visits by the State to Provider Sites State/Vendor February 3, 2021- February 12, 2021”	It would not be financially advantageous to purchase or lease a new site prior to contract award; therefore, can the site visit take place at a proposed site with the understanding that that site may not be available at the time of contract award? Alternatively, can the site visit be postponed until after awards are made? Are there any state-owned or leased facilities that may be available for a provider to utilize?	A site can be visited by the department during the bid period without being under contract. There must be a site visit during the bid period for the contract to be awarded. No There are no state leased or owned properties available.
Section 4.1 Contract Term; “The Vendor shall begin work under the Contract within 60 business days of the Effective Date”.	Will the Department consider extending the start-up period beyond 60 days? Also, please confirm that this requirement is 60 business days (in other words, 12 weeks), not 60 calendar days.	The awarded Vendor must begin work under the contract within 60 days of award. Vendors should referend the requests in Section 5.7 of the RFP. In the RFP business days are marked accordingly. All other days should be assumed calendar days. Begins work under the contract is from time of award and does not refer to the

	Also, please confirm that the date the Vendor “begins work under the contract” means the date a Vendor begins accepting youth into the program.	acceptance of the first youth. Vendors should referend the requests in Section 5.7 of the RFP.
Section 4.5 Vendor Experience; “A detailed summary of program impact to juveniles and families served and positive outcomes should be represented, including recidivism rates for juveniles served at least 6 and 12 months post termination from the program”	Our programs typically collect recidivism data at the 12-month mark only. Will this be sufficient in regards to the summary of program impact?	A Vendor should submit any data they feel supports their response to the RFP.
Section 5.2 Services; A) Referrals and Admissions; “The Vendor shall submit in its response its admission and intake process regarding screening and accepting juvenile referrals.”	Is the Department expecting to refer male or female youth to the group home? Is the Department expecting a co-ed or single-sex program?	Vendors responding to this RFP can gain information regarding current services via our Annual Reports found: https://www.ncdps.gov/juvenile-justice/data-statistics-reports The department will be reviewing responses based on the expectations outlined in the RFP.
Section 5.2 Services; F) Individualized Service Plan “The Vendor shall define their expected length of stay for juveniles in their service and how the individualized service plans will be utilized to determine each juvenile’s needs regarding lengths of stay.”	If the service is currently being provided, what is the average length of stay? How many youth are served on an annual basis?	Vendors responding to this RFP can gain information regarding current services via our Annual Reports found: https://www.ncdps.gov/juvenile-justice/data-statistics-reports
Section 5.2 Services; I) Educational Needs; “Juveniles that reside at the Group Home	Is it the Department’s expectation that youth whose needs can be appropriately met through	Vendors responding to this RFP should propose programming that ensures the safety of the juvenile and the community

<p>may attend public school”</p>	<p>attending public school may also utilize public school transportation (i.e. school bus) or must the Vendor transport youth daily in all cases?</p>	<p>while meeting the needs of the juvenile in the least restrictive environment possible.</p>
<p>Section 5.3 Technical Approach; A) Staff Structure and Qualifications; “The Vendor shall provide staff for direct care positions which are responsible for 24/7 supervision.”</p>	<p>Must youth be supervised directly by Vendor staff while attending public school during the day?</p>	<p>Direct supervision in school settings by a Vendor is not requirement from the Department, but Vendors should be able to ensure public safety when a juvenile is attending public school.</p>
<p>Section 5.3 Technical Approach; A) Staff Structure and Qualifications; “The Vendor will identify its Key Personnel and staff hierarchy for each site proposed.”</p>	<p>Is the Department intending to award contracts for multiple Group Homes from this solicitation?</p> <p>Will separate contracts be awarded for a group home for Males and a group home for Females?</p>	<p>The Department may consider awarding multiple sites however, each proposed site must have a between 6 to 8 beds.</p> <p>The Department will evaluate responses based on proposed programming by the Vendor and the appropriateness to the population proposed, including gender specific proposals.</p>
<p>Section 5.6 Policies “The Vendor shall submit in its response a copy of all relevant internal policies including, but not limited to: • Non-compliance”</p>	<p>Please clarify what should be contained in the Non-Compliance policy. Does this refer to non-compliance of youth, staff, or something else?</p>	<p>Non-compliance is defined as a youth’s refusal to adhere to program rules and expectations. Vendors should submit all policies that are relevant to support their proposed programming.</p>
<p>Section 6.4 Periodic Status Reports: “Monthly Invoices for services rendered to include: • Youth Census • Staff Census and Utilization • Form 100s when appropriate”</p>	<p>Please clarify what data is required for Staff Utilization.</p> <p>Please provide more details regarding Form 100s.</p>	<p>Staff Utilization may be requested to ensure that there are not vacant positions for extended periods of time during the effective contract time.</p> <p>Form 100s are utilized when there is a need to request payment from the department for services that could not be rendered by no fault of the providers.</p>

<p>Section ; 28. Federal Funds Provisions; <i>“Where federal funds are utilized in connection with this procurement, and to the extent applicable and absent stricter or controlling State provisions, the following federal provisions (in addition to the North Carolina General Terms and Conditions above) may apply consistent with Uniform Guidance in 2 C.F.R.”</i></p>	<p>Will federal funds be utilized in connection with this procurement?</p>	<p>Federal Funds are not allocated from the Department for this RFP.</p>
<p>Attachment A: Pricing Form</p>	<p>Is the rate proposed by the Vendor to be based on total beds available (capacity), or only beds occupied by youth?</p> <p>If the latter, will the Department consider paying a minimum number of available beds regardless of utilization to support the fixed costs of operating the program?</p> <p>What is the expected range or maximum annual budget that the Department has allocated for this program?</p>	<p>Total rate is capacity times daily rate.</p> <p>At the time of award, the Department and awarded Vendor will determine an agreed upon process for invoicing under the contract.</p> <p>Vendor proposed cost is an aspect of RFP award.</p>