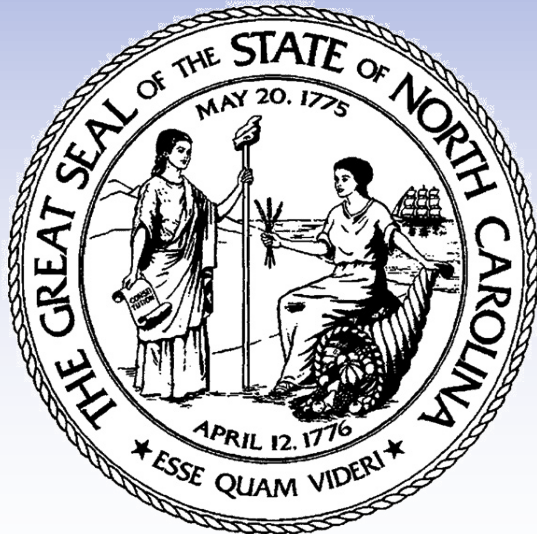
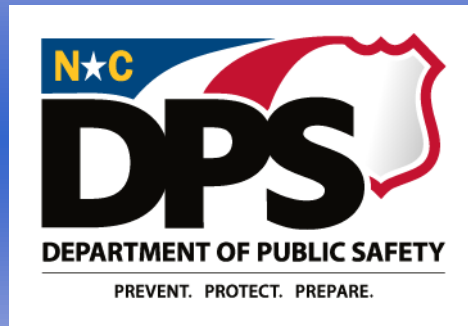


**The state of North Carolina has a program to reimburse citizens who incur medical expenses and lost wages as a result of being an innocent victim of a crime committed in North Carolina.**



The North Carolina Statewide Automated Victim Assistance and Notification (NC SAVAN) program provides access to victim assistance resources, offender custody status information, and automated offender notifications. To access this information, please call toll-free (877) 627-2826 or visit [www.ncsavan.org](http://www.ncsavan.org).



**N.C. Department of Public Safety**  
**Victims Compensation Services**  
**1-800-826-6200**  
**(919) 733-7974**  
**(919) 0715-4209 (Fax)**  
[www.ncdps.gov/vjs](http://www.ncdps.gov/vjs)

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**If Crime Strikes ...**

**Know Where to Turn for Help**



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### **Who Is A Victim?**

A victim is a person who suffers injury or death proximately caused by criminally injurious conduct that:

- By its nature, poses a serious threat of personal injury or death, and
- Is punishable by a fine or imprisonment or death, and
- Does not result from a violation of the motor vehicle laws except:
  - In conduct related to driving while impaired offenses
  - Pedestrians who are victims of hit and run (wheelchairs/bicycles are allowed in definition for pedestrians).

## Who Is Eligible?

Except as excluded by law, a claim may be payable to:

- The innocent victim; or
- Dependent of a deceased innocent victim, such as a child, spouse; or
- A legal representative of an innocent victim; or
- A third person who provided benefit to the victim or his/her family other than in the course or scope of his employment, business or profession.

## Who Is NOT Eligible?

A victim/claimant who/whose:

- Has insurance that pays the maximum amount authorized by the N.C. Victims Compensation Services Division
- Does not incur economic loss within one year, except victims under the age of 10 at the time of injury, who may be compensated for economic loss incurred up to two years after the crime
- Fails to file within two years from the date of the incident
- Does not report the crime to a law enforcement agency within 72 hours
- Contributes to the criminal conduct
- Is the offender or accomplice
- Does not cooperate with the U.S. Crime Victims Compensation Commission and staff by not responding to requests for needed information
- Award would benefit the offender or their accomplice (except when interest of justice require)
- Is a prisoner in any state, county or city prison, correctional, youth services or juvenile facility, or local confinement facility, half-way house, group home or similar facility when the crime occurred
- Was participating in criminal activity or contributory misconduct at the time of the incident

## What Compensation May Be Paid?

- Medical expenses (up to one year of service from date of crime)
- Counseling
- Lost wages
- Funeral expenses (may include transportation of body)
- Prosthetics, eyeglasses, dental work
- Hospital bed and crime scene cleanup

\* A maximum of \$30,000 may be paid for any award, except when the victim dies as a result of the crime. In that case, an additional \$5,000 may be paid toward funeral expenses. Funds are paid directly to the provider for unpaid balances.

\* Claims are paid as funds are available

Assistance (compensation) is reduced or denied if the medical expense can be recouped by any collateral source (i.e. Medicaid, public or private insurance plan or other victim benefit source).

## What May NOT Be Paid?

- Loss of personal property or for any expenses paid by insurance or other sources
- Reimbursement for pain and suffering
- Injury/loss that is the result of a violation of motor vehicle laws other than DWI
- Crime that occurred outside of North Carolina



## How To Apply

Contact a:

- Local law enforcement agency
- Victim witness coordinator in your local District Attorney's Office
- Victims Compensation Services office to obtain an application/information or
- Visit our Web site: [www.nccrimecontrol.org/vjs](http://www.nccrimecontrol.org/vjs) to download the application

## Investigation Of A Claim

Every claim filed will be investigated to determine that:

- A crime was committed that resulted in emotional, physical injury or death
- Victim did not contribute to their injuries or sustain the injuries while engaged in illegal activity
- Crime was reported to law enforcement within 72 hours unless good cause is shown
- Victim (or the victim's legal representative) cooperated with all law enforcement agencies and the Victims Compensation staff
- Victim was not committing any crime at the time of the incident
- Application for reimbursement was received in the Victims Compensation office within two years from the date of the incident

## Fraudulent Claims

If a false claim is deliberately filed, the claimant will be subject to prosecution, the claim will be denied and the claimant will have to repay any money awarded.

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## Resources

### Legal Aid of N.C. Inc.

1-919-856-2564  
[www.legalaidnc.org](http://www.legalaidnc.org)

### North Carolina Coalition Against Domestic Violence

1-919-956-9124  
[www.nccadv.org](http://www.nccadv.org)

### North Carolina Coalition Against Sexual Assault

1-919-870-8881  
[www.nccasa.org](http://www.nccasa.org)

### NC Statewide Automated Victim Assistance and Notification (NC SAVAN)

1-877-NCSAVAN  
(1-877-627-2826)  
[www.ncsavan.org](http://www.ncsavan.org)

### North Carolina Victim Assistance Network

1-800-348-5068  
[www.nc-van.org](http://www.nc-van.org)

