



Hazardous Material Incident: Responder Feedback and Follow-Up

The incident follow-up is to provide feedback, lessons learned and ways to improve the operation. The information provided may be shared with other local entities that have similar chemical(s) in their communities, used for exercise and training programs, or to update emergency response plans. When feedback on incident response and command is shared, it provides a valuable learning opportunity. Please provide completed feedback to NCEM Hazardous Materials at hazmat@ncdps.gov.

Incident Location: _____

Incident Time: _____

**Responding
Entities:** _____

Chemical Involved: _____

**Incident
Description:** _____

Responder Feedback:

1. Emergency Response Plan (ERP) or Emergency Action Plan (EAP)
 - a. Was a facility ERP or EAP available? ERP EAP No
 - b. Did local responders previously have a copy? Yes No
 - c. Could responders navigate the ERP/EAP to the chemical of interest in a timely manner?
 - d. Was a site map available and did it contain sufficient information for responders?
 - e. Did the ERP/EAP include documentation/material SDS of proper first-aid and emergency medical treatment necessary to treat accidental human exposures?
 - f. Were there procedures and measures for emergency response after an accidental release of a regulated substance?
 - g. Are there recommendations to improve the facility ERP/EAP? Did it integrate with local emergency response plan?



2. Safety
 - a. Describe all safety-related concerns. For example, did responders and facility personnel have proper PPE, were they aware of the chemical hazards and exposure symptoms, was there proper equipment or equipment failure?

3. Communication
 - a. Have local responders performed ER training exercises or table top exercises previously with the facility? Yes No
 - i. Last training exercise date:
 - ii. Frequency of exercises (if applicable):
 - b. Were there communication challenges between entities (EMS, Fire, Facility, etc.)? What actions were taken to resolve them? Where there communication gaps to improve on?

4. Hazmat
 - a. Provide a summary of Hazmat mitigation efforts and resources deployed.

 - b. Provide description of exposure hazards to responders.

 - c. Provide lessons learned from any in-house critiques of Hazmat incident activity.

5. What aspects of the incident went well and what contributed to its success?

6. What could be done differently next time to improve the operations?

7. What training exercises would benefit responders and/or facility personnel responding to the facility and/or chemical?

8. Are there recommendations to update in the community emergency response plan?