

NCEM Urges Residents to Follow Trusted Local Sources of Information

Last Updated: Oct. 19, 2024

As donations and efforts to provide humanitarian relief to Western North Carolina residents continue, local residents and those wishing to help are encouraged to tune into trusted local sources for the latest information on meal sites, points of distribution for commodities and specific donation needs for counties.

Click the name of a county in the list below to see local resources.

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Alexander County

Alexander County Government Facebook Page: <https://www.facebook.com/alexandercounty/>

Alexander County 911 and Emergency Services Facebook: <https://www.facebook.com/AlexCo911/>

Local Media

- Queen City News – Alexander County: www.qcnews.com/news/u-s/north-carolina/alexander-county
- The Taylorsville Times: www.taylorsvilletimes.com

Alleghany County

- All phone communications with the County Offices have been restored.

Alleghany County Government Facebook: <https://www.facebook.com/alleghanycountygov>

Local Media:

- The Alleghany News: www.alleghanynews.com

Ashe County

- Please contact the Ashe County Hurricane Helene Volunteer Hotline at 336-740-9282 for all inquiries about volunteer efforts.
- Ashe County Needs Hotline: 336-846-5877. Available for anyone with a need for volunteer services.
- Starting Oct. 18, will be picking up sorted debris from right of ways in the Creston area. Items need to be sorted into in the following piles or it will not be picked up: Appliances/white goods/metals, batteries, tires, vegetative debris, electronics and construction debris. NO LIQUID Hazardous substances!

Ashe County Hurricane Helene resources and information:

<https://www.ashecountygov.com/hurricaneHelene>

Ashe County Government Emergency Management:

<https://www.ashecountygov.com/departments/emergency-management>

Ashe County Emergency Management Facebook:

<https://www.facebook.com/AsheCountyEmergencyManagment/>

Local Media:

- Ashe Post & Times: www.ashepostandtimes.com
- WSKS-AM: <https://580wsk.com/hurricane-helene-recovery-information/>

Avery County

- Avery Helene Hotline: 828-733-8273. Open 8:30 a.m. – 4:30 p.m. daily.

- Email account established specifically for those who need help with tarping, limb removal, mud/tearouts (cleanup inside the home), etc. Send requests to: averyhelenehelprequest@gmail.com.

Avery County Hurricane Helene resources:

https://averycountync.gov/residents/hurricane_helene_resources.php

Emergency Management questions and comments:

https://www.averycountync.gov/residents/important_links/click_here_to_submit_questions_and_comments_to_emergency_management.php

Avery County Government Facebook: <https://www.facebook.com/averycountync.gov>

Town of Banner Elk website: <http://www.townofbannerelk.org/>

Sign up for Banner Elk Code Red Alert System: <https://public.coderedweb.com/CNE/en-US/BF2D8D5D71DD>

Town of Banner Elk Facebook: <https://www.facebook.com/visitbannerelk>

Town of Elk Park Facebook: <https://www.facebook.com/townofelkpark>

Town of Newland Government Facebook: <https://www.facebook.com/profile.php?id=100088400388167>

Local Media:

- Avery Journal-Times: www.averyjournal.com

Buncombe County

- The Town of Black Mountain and the City of Asheville water is now under a boil water notice.
- Buncombe County has launched an online tool for residents to report storm-related issues by uploading geotagged photos. These can include blocked roads, landslides and urgent needs for evacuation, supplies or medicine. The photos will help emergency services respond faster and more accurately to specific locations. The website is live now at report.buncombecounty.org. Please use this to report for emergency services only.
- Up to date information about food and water distribution sites can be found at buncombeready.org.

Buncombe County Government website: <https://www.buncombecounty.org/>

Buncombe County Government Facebook: <https://www.facebook.com/buncombeGov>

City of Asheville recovery resources: <https://www.ashevillenc.gov/helene>

Town of Black Mountain Helene updates: <https://www.townofblackmountain.org/2941/Hurricane-Helene-Information>

Town of Weaverville government Facebook: <https://www.facebook.com/TownofWeavervilleNC>

Local Media:

- Asheville Citizen Times: www.citizen-times.com
- Asheville Tribune: www.thetribunepapers.com
- WCQS 88.1-FM: www.bpr.org/
- WKSF-FM: <https://99kisscountry.iheart.com/>
- WLOS-TV: www.wlos.com
- WMIT-FM: <https://thelightfm.org/closingsanddelays>
- WMXF-FM: www.am1400thepeak.com
- WPEK-AM: <https://espnvl.iheart.com/>
- WQNQ-FM: www.star1043.com
- WWNC-AM: <https://wwnc.iheart.com/>
- Carolina Public Press: www.carolinapublicpress.org
- Mountain Xpress: www.mountainx.com
- La Noticia: <https://lanoticia.com/noticias/usa/nc/avl/>

Burke County

- Burke County Emergency Management is seeking assistance from the public to document damage caused by Hurricane Helene. Report storm damage and debris piles or request a well test [here](#).
- Call 828-764-7068 for all inquiries about volunteer efforts.
- If your driveway or property access was damaged, complete the [Public Property Access Survey](#).
- If you need support with storm cleanup and wish to engage volunteers from NC Baptist on Mission, call 517-599-3154.
- Debris collection starts Oct. 14 across the county and it is a completely free service for all residents! To help ensure the process goes smoothly, please remember to sort items into three separate piles by the roadside: Yard waste, construction debris and appliances/furniture.

Burke County Government Facebook: <https://www.facebook.com/BurkeCountyNC>

Burke County Government website: <https://www.burkenc.org/2600/Hurricane-Helene>

Morganton Hurricane Helene news and updates: <https://www.morgantonnc.gov/electric-services/page/hurricane-helene-alerts-and-updates>

City of Morganton Government Facebook: <https://www.facebook.com/cityofmorganton>

Town of Valdese website: <https://www.townofvaldese.com/>

Town of Valdese Government Facebook: <https://www.facebook.com/ValdeseNC/>

Town of Connelly Springs Government Facebook: <https://www.facebook.com/townofconnellysprings/>

Town of Glen Alpine Government Facebook: <https://www.facebook.com/glenalpinenc>

Town of Rutherford College Facebook: <https://www.facebook.com/rutherfordcollegenc.us/>

Local Media:

- Morganton News Herald: www.morganton.com

- WWNC-FM: www.bigdawg92fm.com

Caldwell County

- Caldwell County encourages homeowners who use wells to have their well water tested for contamination if flood waters came within approximately 1,000 feet of the well. Fees for water testing have been waived. For more information, visit caldwellcountync.info/EnviroHealth or call 828-426-8579.

Caldwell County Government website: <https://www.caldwellcountync.org/494/Helene>

Caldwell County Government Facebook: <https://www.facebook.com/caldwellcountygov>

City of Lenoir Hurricane Helene updates: <https://www.cityoflenoir.com/CivicAlerts.aspx?CID=6>

City of Lenoir Facebook: <https://www.facebook.com/CityofLenoir/>

Town of Hudson Government Facebook: <https://www.facebook.com/profile.php?id=100064392594176>

Town of Sawmills Facebook: <https://www.facebook.com/TownofSawmills/>

Local Media:

- News-Topic: www.newstopicnews.com
- WYCV-AM: www.gospel9.com

Catawba County

- The Catawba County United Way is no longer able to accept material donations for Hurricane Helene relief efforts. Residents wanting to help are encouraged to consider donating financially toward these efforts locally. For more information, call 828-327-6851.

Catawba County Hurricane Helene updates: <https://www.catawbacountync.gov/news/hurricane-helene-updates/>

Catawba County Government Facebook: <https://www.facebook.com/catawbacountync>

City of Hickory Helene updates: <https://www.hickorync.gov/inclement-weather-updates-hurricane-helene>

City of Hickory Government Facebook: <https://www.facebook.com/cityofhickory>

City of Conover Government Facebook: <https://www.facebook.com/ConoverNC/>

City of Conover Hurricane Helene recovery resources: <https://www.conoverncc.gov/CivicAlerts.aspx?AID=27>

Town of Maiden Facebook: <https://www.facebook.com/TownofMaiden/>

Local Media:

- Hickory Daily Record: www.hickoryrecord.com
- Focus Newspaper: www.focusnewspaper.com

- Statesville Record & Landmark: www.statesville.com
- WHKY-TV: <http://www.whky.com/>

Clay County

Clay County Government website: <https://www.clayconc.com/>

Clay County Sheriff's Office Facebook: <https://www.facebook.com/profile.php?id=61561298949617>

Local Media:

- Clay County Progress: www.claycountyprogress.com

Cleveland County

- The Citizen's Phone Bank will provide information on where to find gas, groceries, medication, and other important resources and can be reached at (980) 484-4636 (INFO). Lines are open 7 a.m. to 7 p.m. on weekdays.

Press Release - Cleveland County Citizen's Phone Bank Opening at 5 PM on Sun., Sept. 29:
https://www.clevelandcounty.com/main/news_detail_T12_R322.php

Press Release - Hurricane Relief Resources:
https://www.clevelandcounty.com/main/news_detail_T12_R328.php

Cleveland County Government Facebook: <https://www.facebook.com/clevelandcountync>

Cleveland County Emergency Management Facebook: <https://www.facebook.com/ccemergencygmt>

City of Shelby website: <https://www.cityofshelby.com/>

City of Shelby Government Facebook: <https://www.facebook.com/CityofShelby/>

Town of Boiling Springs website: <https://www.boilingspringsnc.gov/>

Town of Boiling Springs Government Facebook: <https://www.facebook.com/boilingspringsnc>

Local Media:

- The Shelby Star: www.shelbystar.com
- WGNC-AM: www.wgncradio.com

Gaston County

Gaston County Government website: <https://www.gastongov.com/>

Gaston County Government Facebook: <https://www.facebook.com/GastonCountyGov>

City of Mount Holly Facebook: <https://www.facebook.com/@MountHollyNC/>

City of Mount Holly Government Facebook: <https://www.facebook.com/MountHollyNC>

City of Cherryville Facebook: <https://www.facebook.com/cityofcherryville>

City of Cherryville Government Facebook: <https://www.facebook.com/cityofcherryville>

City of Gastonia Facebook: <https://www.facebook.com/CityofGastonia/>

City of Belmont website: <https://www.cityofbelmont.org/>

City of Belmont Government Facebook: <https://www.facebook.com/cityofbelmont>

Town of Dallas Government Facebook: <https://www.facebook.com/townofdallasnc>

Local Media:

- Gaston Gazette: www.gastongazette.com
- WCSL-AM: <http://ktcbroadcasting.com>
- WGNC-AM: www.wgncradio.com
- WLON-AM: <http://wlon1050am.com>
- WOHS-AM: www.ktcbroadcasting.com/wohs-shelby-101.5fm---1390am-.html

Haywood County

- Haywood County Helene Assistance Hotline: 828-356-2020. Line open 8 a.m. – 5 p.m. daily.
- Debris cleanup starts countywide on Oct. 14. As of Oct. 18, storm debris pick up is now available for commercial properties.
- If your car is stuck on the other side of a creek due to Helene, call 828-356-2020 for help retrieving your vehicle.
- If your road, bridge or culvert providing access to your home or property was damaged by Helene, please report it through the [Damage Survey](#). Do not use form to report any damage to your home.
- If you need a temporary footbridge constructed for access due to damage caused by Helene, contact our Call Center for assistance at 828-356-2020.

Haywood County Emergency Services: <https://www.facebook.com/HaywoodCountyEmergencyServices>

ReadyHaywood: <https://readyhaywood.com/>

Town of Waynesville website: <https://www.waynesvillenc.gov/>

Town of Waynesville Facebook: <https://www.facebook.com/WaynesvilleNC.gov/>

Town of Canton website: <https://www.cantonnc.com/>

Town of Canton Facebook: <https://www.facebook.com/canton.northcarolina/>

Local Media:

- The Mountaineer: <https://www.themountaineer.com/>
- Smokey Mountain News: <http://www.smokymountainnews.com/>
- WTPL-AM: <http://wptlradio.net/>
- WRGC 540 AM + 105.7 FM: <https://wrgc.com/>
- WLOS-TV: <https://wlos.com/>

Henderson County

- Refer to the map at www.hvlnc.gov/wateralerts to check if your property is still under a System Pressure Advisory or if it has been cleared.
- The Henderson County Department of Public Health will provide well water sampling at no charge to Henderson County residents impacted by Hurricane Helene. [Request well water collection](#) by the Health Department.
- Henderson County EOC open from 8 a.m. - 5 p.m. Monday through Friday. For routine non-medical requests, call the EOC Call Center at 828-771-6670 or email mhelene-info@hcem.org.
- Henderson County is collecting information from residents on private road damage caused by Hurricane Helene. [Fill out the form](#). Data collected will be shared with N.C. Emergency Management and FEMA as they continue to evaluate the need to assist with repairs to private bridges and roads.
- The United Way of Henderson County is managing volunteer sign-ups for those interested in helping out with local recovery efforts. You can sign up at www.liveunitedhc.org/volunteer.
- The Community Foundation of Henderson County has set up a special page for Hurricane Helene Relief & Recovery donations. To contribute, visit www.cfhcforever.org.

Henderson County Government Facebook:

<https://www.facebook.com/HendersonCountyNCGovernment>

Henderson County Government website: <https://www.hendersoncountync.gov/em/page/emergency-information>

City of Hendersonville Helene updates: <https://www.hendersonvillenc.gov/tropical-storm-helene-updates>

Town of Fletcher Government Facebook: <https://www.facebook.com/FletcherNC.Gov/>

Village of Flat Rock website: <https://www.villageofflatrock.org/>

Town of Mills River Hurricane Helene updates: <https://www.millsriver.org/283/Emergency-Information>

Local Media:

- Hendersonville Lightning: <http://www.hendersonvillelightning.com>
- WHKP-AM: <https://www.whkp.com/>
- WTZQ-AM: <http://www.wtzq.com>

Jackson County

- Call 828-631-HELP(4357) for assistance.

Jackson County Hurricane Helene resources: <https://www.jacksonnc.org/hurricane-helene-resources>

Jackson County Emergency Management Facebook: <https://www.facebook.com/JacksonNCEM>

Jackson County Chamber and Visitor Center Facebook: <https://www.facebook.com/mountainlovers/>

Jackson County recovery updates: <https://www.discoverjacksonnc.com/media/press-releases/helene24/>

Local Media:

- Sylva Herald: <https://www.thesylvaherald.com/>
- Cherokee One Feather: <https://theonefeather.com/>

Lincoln County

- Lincoln County residents with storm damage to their homes should email Lincoln County Emergency Management: stormdamage@lincolncountync.gov.

Lincoln County Government Facebook: <https://www.facebook.com/profile.php?id=100064781887034>

Lincoln County Emergency Services Facebook:
<https://www.facebook.com/profile.php?id=100063756170515>

Lincoln County Hurricane Helene updates: <https://www.lincolncountync.gov/CivicAlerts.aspx?AID=1658>

City of Lincolnton Hurricane Helene updates: <https://www.ci.lincolnton.nc.us/CivicAlerts.aspx?CID=5>

Local Media:

- Lincoln Times-News: www.lincolntimesnews.com
- Lincoln Herald: <https://lincolnherald.com>
- Queen City News: www.qcnews.com/news/u-s/north-carolina/lincoln-county/
- WBTV-TV: www.wbtv.com/news/lincoln-county/
- WLON: <https://1050wlon.com>

Macon County

- Macon County 911 non-emergency number: 828-349-2232.
- If you would like to donate to Macon County Helene Disaster Relief Fund, mail checks to 5 West Main St.; Franklin, NC 28734.
- Residents can submit unmet needs and information requests via email to heleneNeeds@maconnc.org and the request or information will be routed to the most appropriate agency, department or individual.

Macon County EMS Facebook: <https://www.facebook.com/maconcountyems>

Macon County Sheriff's Office Facebook: <https://www.facebook.com/profile.php?id=100092550686809>

Macon County 911 Facebook: <https://www.facebook.com/MaconCo911>

Sign up for Macon County Code Red Alerts: <https://maconnc.org/emergency-management.html>

Town of Franklin website: <https://www.franklinnc.com/>

Franklin Fire-Rescue Facebook: <https://www.facebook.com/@FranklinFireRescueNC/>

Local Media:

- Franklin Press: <http://www.thefranklinpress.com>
- WFSC AM: <http://www.1050wfsc.com>

- WHLC-FM: <https://whlc.com>

Madison County

- Madison County Hurricane Helene Relief Fund: https://payments.municipay.com/nc_madisonfinance/search/26f829c2
- Hurricane Helene Volunteer Line: 828-649-1815
- Most County offices will reopen on Monday, Oct. 14 on their regular schedules. The Tax Department will be closed until Oct. 21 to provide statistical support to the county following Hurricane Helene.

Madison County Government website: <https://www.madisoncountync.gov/>

Madison County Emergency Management and Fire Marshal Facebook: <https://www.facebook.com/profile.php?id=100032893136688>

Town of Marshall website: <https://townofmarshall.org/>

Town of Marshall Government Facebook: <https://www.facebook.com/www.townofmarshall.org/>

Town of Hot Springs: <https://www.townofhotsprings.org/>

Local Media:

- Asheville Citizen-Times: <https://www.citizen-times.com/>
- Madison County News Record & Sentinel: <https://www.citizen-times.com/local/news-record-and-sentinel/>
- WHBK-AM: <http://www.1460whbk.com/>

McDowell County

- For those in need of assistance with chainsaw work, mud-out services or other storm recovery efforts, please call the McDowell County Helene Hotline: 828-652-3241.
- For non-emergency assistance related to Hurricane Helene, residents can call 828-652-3241.
- [McDowell County Damage Assessment Reporting Form](#)

McDowell County 911 and Emergency Management Facebook: <https://www.facebook.com/McDowellEM911>

McDowell Emergency Management website: <https://mcdowellems.com/>

Town of Marion website: <https://www.marionnc.org/>

City of Marion Government Facebook: <https://www.facebook.com/cityofmarionnc>

Local Media:

- McDowell News: <https://mcdowellnews.com/>

Mecklenburg County

- Several County recreation and nature centers will collect donations through Nov. 1: <https://meck.co/40dykNI>.

Mecklenburg County Government Facebook: <https://www.facebook.com/MecklenburgCounty>

Local Media:

- Charlotte Observer: <https://www.charlotteobserver.com/>
- Charlotte Post: <https://www.thecharlottepost.com/>
- Latina: Tu musica (FM - 102.3 and 107.5): <https://latinatumusica.com/charlotte/>
- La Noticia: <https://lanoticia.com/noticias/usa/nc/ct/>
- Progreso Hispano News: <https://progresohispanonews.com/noticias/charlotte/>
- Queen City News: <https://www.qcnews.com/>
- The Mecklenburg Sun Online: <https://www.sovanow.com/>
- Spectrum News 1 Charlotte: <https://spectrumlocalnews.com/nc/charlotte>
- WBT-AM/FM: <https://wbt.com/>
- WBTV-TV: <https://www.wbtv.com/>
- WGNC-AM: <https://www.wgnradio.com/>
- WCCB-TV: <https://www.wccbcharlotte.com/>
- WSOC-TV: <https://www.wsoc.tv/>

Mitchell County

- The Mitchell Relief Center is now open at 121 Harris St, Spruce Pine, NC 28777.
- The county's sewer system is severely damaged. Limit water use—flush only when necessary and consider using buckets for showers.
- Residents who need a temporary bridge in order to get essentials and cars off their property can contact the Visitor Reception Center at 828-660-0818.
- Tune into WTOE (101.1 FM & 1470 AM) each day at 1 p.m. for the latest updates and information.
- Volunteer Reception Center: Open daily, matching volunteers with those in need. Call 828-660-0818 or email VolunteerMitchell@gmail.com to help or get assistance.

Mitchell County Government Facebook: <https://www.facebook.com/profile.php?id=100089562783187>

Mitchell County Government website: <https://www.mitchellcountync.gov/helene-response-resources/>

Town of Bakersville Facebook: <https://www.facebook.com/bakersvillemtnlife>

Town of Spruce Pine Facebook: <https://www.facebook.com/townofsprucepinenc/>

Local Media:

- Mitchell News-Journal: www.mitchellnews.com

Polk County

- Public Hurricane Helene Hotline: 828-722-5086.
- Call 9-1-1 in case of emergencies. For non-emergency assistance or welfare checks related to Hurricane Helene, residents can call 828-722-5025 or 828-722-5026.

Polk County Government website: <https://www.polknc.gov/>

Polk County Government Facebook: <https://www.facebook.com/PolkCountyLocalGovernment>

Polk County Emergency Management/Fire Marshall Facebook:
<https://www.facebook.com/PolkCountyNCEmergencyManagement>

Interactive NWS Alerts: <https://inws.ncep.noaa.gov/a/a.php?i=105256199&fbclid>

Town of Columbus resource list: https://www.columbusnc.com/news_detail_T5_R20.php

Town of Columbus Government Facebook: <https://www.facebook.com/columbusnc/>

Town of Tryon updates: <https://tryon-nc.com/news-public-notice/>

Town of Tryon Government Facebook: <https://www.facebook.com/TryonNC/>

Local Media:

- Tryon Daily Bulletin: www.tryondailybulletin.com

Rutherford County

- To support disaster recovery efforts, please email volunteer@rutherfordcountync.gov.
- The Village of Chimney Rock has implemented an emergency pass system to help checkpoint officers identify essential personnel, such as the fire department and village officials, entering dangerous areas. The pass system allows homeowners one entry/exit per day. Entry is restricted to all others except essential workers.
- Through traffic is currently restricted in the Lake Lure Town Center near the Lake Lure Beach. Residents in the Lake Lure area may return home but must show proof of residency at designated checkpoints.
- To receive up to date information, please send the message AlertRC to the number 888777.

Rutherford County Emergency Management: <https://www.facebook.com/rcemergencymanagement>

Rutherford County Government Facebook:
<https://www.facebook.com/profile.php?id=100064525097017>

Rutherford County Government website: <https://www.rutherfordcountync.gov/>

Town of Lake Lure Facebook: <https://www.facebook.com/townoflakelure>

Town of Lake Lure update (10-11-24): <https://www.townoflakelure.com/community/page/lake-lure-storm-recovery-updates-101124>

Chimney Rock State Park Facebook: <https://www.facebook.com/ChimneyRockParkNC/>

Town of Forest City website: <https://www.townofforestcity.com/>

Town of Forest City Government Facebook: <https://www.facebook.com/townofforestcity/>

Town of Spindale Government Facebook: <https://www.facebook.com/SpindaleNC/>

Town of Bostic website: <https://townofbostic.com/>

Town of Bostic Government Facebook: <https://www.facebook.com/p/Town-of-Bostic-100064877552550/>

Town of Ellenboro website: <https://ellenboronc.info/>

Local Media:

- The Daily Courier: www.thedigitalcourier.com
- WNCW-FM: <http://www.wncw.org>

Swain County:

Swain County Government Facebook: <https://www.facebook.com/swaincounty>

Sign up for Swain County Code Red Alert System: <https://public.coderedweb.com/CNE/en-US/BFEFEEB5DA5AC>

Local Media:

- Cherokee One Feather: <https://theonefeather.com/>
- The Smoky Mountain Times: <https://www.thesmokymountaintimes.com/>

Transylvania County

- Transylvania Public Health will be offering free tetanus vaccines to disaster survivors and emergency response workers with puncture wounds, cuts, lacerations or other skin injuries that can be contaminated with flood waters. Call 828-884-3135.
- If your septic system is damaged and in need of repair, call 828-884-3139 or visit Environmental Health at 106 E Morgan St.
- Transylvania County Solid Waste is offering financial assistance for victims of Hurricane Helene with disposal fee waivers for building materials, clothing, furniture and other household items damaged by flood or trees. [Request a waiver.](#)

Transylvania County Government Facebook: <https://www.facebook.com/TransylvaniaCounty>

Transylvania County Government website: <https://www.transylvaniacounty.org/>

Declaration for local state of emergency for Transylvania County (9-25-24):

<https://www.transylvaniacounty.org/news/declaration-local-state-emergency-transylvania-county>

City of Brevard update (10-10-24): <https://www.cityofbrevard.com/CivicAlerts.aspx?AID=695>

Town of Rosman website: <https://www.townofrosman.com/>

Local Media:

- Transylvania Times: <https://www.transylvaniatimes.com/>
- WGCR-AM: <http://wgcr.net/>

Watauga County

- If you have a private well or spring that flooded, [complete this form](#) to request a free disinfection and/or testing kit.
- Remember to complete the [Septic or Well Repair Application for Hurricane Helene Damages Form](#) to document your well repair need.
- To keep our 911 call center open for emergency calls, please use the following numbers for non-emergencies:
 - 828-268-6200 Boone Town Hall: 8 a.m. - 5 p.m. with hours subject to change.
 - 828-263-4178 Appalachian Medical Reserve Corps Non-Emergency Call Center (for non-urgent inquiries and reports related to storm impacts): 8 am - 8 pm, and if the line is busy or it's after hours, leave a message.
 - 828-262-2000 Appalachian State University's Main Line: 8 a.m. - 5 p.m.

Watauga County Government website: <http://www.wataugacounty.org/>

Watauga County Emergency Services Facebook: <https://www.facebook.com/WataugaCountyES>

App State Emergency Management Facebook: <https://www.facebook.com/readyappstate>

Town of Boone Hurricane Helene resources and services: <https://www.townofboone.net/711/Hurricane-Helene-Resources-and-Services>

App Health Care Hurricane Helene Recovery Resources: <https://www.apphealthcare.com/hurricane-helene-recovery-resources>

Town of Boone Facebook: <https://www.facebook.com/TownofBoone>

Blowing Rock website: <https://blowingrock.com/>

Local Media:

- High County Press: <https://www.hcpres.com/>
- Mountain Times: <https://www.wataugademocrat.com/mountaintimes/>
- Watauga Democrat: <https://www.wataugademocrat.com/>

Wilkes County

Wilkes County website: <https://wilkescounty.net/>

Town of Wilkesboro website: <https://wilkesboronc.org/>

Town of Ronda Facebook: <https://www.facebook.com/RondaTownHall/>

Local Media:

- WWWC-AM: <https://12403wc.com/>
- WKBC-FM: <https://www.facebook.com/wkbcfm/>

Yancey County

- Highway 197 N will be closed between Glen Raven and Green Mountain Dr. until further notice for road repairs. All traffic should use Green Mountain Drive. Heavy trucks should find an alternate route.
- Visit YanceyNC.gov to give a monetary donation for recovery efforts.
- Heavy Equipment Volunteer for Yancey County - [Form](#)

Yancey County Emergency Management Facebook:

<https://www.facebook.com/profile.php?id=100065011591462>

Yancey County government website: <https://yanceycountync.gov/>

Town of Burnsville Update (10-11-24): <https://townofburnsville.org/10-11-town-of-burnsville-update/>

Town of Burnsville Facebook: <https://www.facebook.com/BurnsvilleTownHall/>

Local Media:

- WKYK-AM: <http://www.ourlocalcommunityonline.com/>
- WTOE-AM: <http://www.wtoe.com/>
- Yancey Common Times Journal: <https://www.yanceytimesjournal.com/>