Alexander County

Alexander County Government Facebook Page: https://www.facebook.com/alexandercounty/

Alexander County 911 and Emergency Services Facebook: https://www.facebook.com/AlexCo911/

Alleghany County

- All phone communications with the County Offices have been restored.

Alleghany County Government Facebook: https://www.facebook.com/alleghanycountygov

Ashe County

- Please contact the Ashe County Hurricane Helene Volunteer Hotline at 336-740-9282 for all inquiries about volunteer efforts.

Ashe County Government Emergency Management: https://www.ashecountygov.com/departments/emergency-management

Ashe County Emergency Management Facebook: https://www.facebook.com/AsheCountyEmergencyManagment/

Avery County

- Avery Helene Hotline: 828-733-8273. Open 9 am – 5 pm daily.
- Email account established specifically for those who need help with tarping, limb removal, mud/tearouts (cleanup inside the home), etc. Send requests to: averyheleneworkrequest@gmail.com.

Emergency Management questions and comments: https://www.averycountync.gov/residents/important_links/click_here_to_submit_questions_and_comments_to_emergency_management.php

Avery County Government Facebook: https://www.facebook.com/averycountync.gov

Town of Banner Elk website: http://www.townofbannerelk.org/

Sign up for Banner Elk Code Red Alert System: https://public.coderedweb.com/CNE/en-US/BF2D8D5D71DD

Visit Banner Elk Facebook: https://www.facebook.com/visitbannerelk

Town of Elk Park Facebook: https://www.facebook.com/townofelkpark

Town of Newland government Facebook: https://www.facebook.com/profile.php?id=100088400388167

Buncombe County

- The EPA is assessing possible water and soil contamination in the area. If you're unsure if your well water is safe, boil it for at least one minute or use it only for flushing toilets.
- Buncombe County has launched an online tool for residents to report storm-related issues by uploading geotagged photos. These can include blocked roads, landslides and urgent needs for evacuation, supplies or medicine. The photos will help emergency services respond faster and more accurately to specific locations. The website is live now at report.buncombecounty.org. Please use this to report for emergency services only.

Buncombe County Government: https://www.buncombecounty.org/

Buncombe County Government Facebook: https://www.facebook.com/buncombeGov

City of Asheville recovery resources: https://www.ashevillenc.gov/news/tropical-storm-helene-recovery-resources/

Town of Black Mountain Helene updates: https://www.townofblackmountain.org/2941/Hurricane-Helene-Information

Town of Weaverville government Facebook: https://www.facebook.com/TownofWeavervilleNC

Burke County

Burke County Government Facebook: https://www.facebook.com/BurkeCountyNC

Burke County Government website: https://www.burkenc.org/

Morganton Hurricane Helene news and updates: https://www.morgantonnc.gov/electric-services/page/hurricane-helene-alerts-and-updates

City of Morganton government Facebook: https://www.facebook.com/cityofmorganton

Town of Valdese website: https://www.townofvaldese.com/

Town of Valdese government Facebook: https://www.facebook.com/ValdeseNC/

Town of Connelly Springs government Facebook: https://www.facebook.com/townofconnellysprings/

Town of Glen Alpine government Facebook: https://www.facebook.com/glenalpinenc

Town of Rutherford College Facebook: https://www.facebook.com/rutherfordcollegenc.us/

Caldwell County

- If EMS dropped off oxygen and you need the tank picked up, please contact Tara Swanson at 828-729-1082.
- If you have donations please contact the receiving warehouse at crdp@caldwellcountync.org or call 828-426-8398.

Caldwell County Government website: https://www.caldwellcountync.org/494/Helene

Caldwell County Government Facebook: https://www.facebook.com/caldwellcountygov

City of Lenoir Hurricane Helene updates: https://www.cityoflenoir.com/CivicAlerts.aspx?CID=6

Town of Hudson government Facebook: https://www.facebook.com/profile.php?id=100064392594176

Town of Sawmills Facebook: https://www.facebook.com/TownofSawmills/

Catawba County

Hurricane Helene update page: https://www.catawbacountync.gov/news/hurricane-helene-updates/

City of Hickory inclement weather updates: https://www.hickorync.gov/inclement-weather-updates-hurricane-helene

City of Hickory government Facebook: https://www.facebook.com/cityofhickory

City of Conover government Facebook: https://www.facebook.com/ConoverNC/

City of Conover Hurricane Helene recovery resources: https://www.conovernc.gov/CivicAlerts.aspx?AID=27

Town of Maiden Facebook: https://www.facebook.com/TownofMaiden/

Clay County

Clay County Sheriff's Office: https://www.facebook.com/profile.php?id=61561298949617

Cleveland County

- The Citizen's Phone Bank will provide information on where to find gas, groceries, medication, and other important resources and can be reached at (980) 484-4636 (INFO). Lines are open 7 am to 7 pm on weekdays.

Press Release - Cleveland County Citizen's Phone Bank Opening at 5 PM on Sun., Sept. 29: https://www.clevelandcounty.com/main/news_detail_T12_R322.php

Cleveland County Government Facebook: https://www.facebook.com/ccemergencymgmt

City of Shelby website: https://www.cityofshelby.com/

City of Shelby government Facebook: https://www.facebook.com/CityofShelby/

Town of Boiling Springs website: https://www.boilingspringsnc.gov/

Town of Boiling Springs government Facebook: https://www.facebook.com/boilingspringsnc

Gaston County

Gaston County Government website: https://www.gastongov.com/

City of Mount Holly Facebook: https://www.facebook.com/@MountHollyNC/

City of Cherryville Facebook: https://www.facebook.com/cityofcherryville

City of Gastonia Facebook: https://www.facebook.com/CityofGastonia/

City of Belmont website: https://www.cityofbelmont.org/

City of Belmont government Facebook: https://www.facebook.com/cityofbelmont

City of Mount Holly government Facebook: https://www.facebook.com/MountHollyNC

Town of Dallas government Facebook: https://www.facebook.com/townofdallasnc

City of Cherryville government Facebook: https://www.facebook.com/cityofcherryville

Haywood County

Haywood County Emergency Services: https://www.facebook.com/HaywoodCountyEmergencyServices

ReadyHaywood.com: https://readyhaywood.com/

Town of Waynesville website: https://www.waynesvillenc.gov/

Town of Canton website: https://www.cantonnc.com/

Town of Canton Facebook: https://www.facebook.com/canton.northcarolina/

Henderson County

- Refer to the map at www.hvlnc.gov/wateralerts to check if your property is still under a System Pressure Advisory or if it has been cleared.

Henderson County Government Facebook: https://www.facebook.com/HendersonCountyNCGovernment

Henderson County Government website: https://www.hendersoncountync.gov/

City of Hendersonville Helene updates: https://www.hendersonvillenc.gov/tropical-storm-helene-updates

Town of Fletcher government Facebook: https://www.facebook.com/FletcherNC.Gov/

Village of Flat Rock website: https://www.villageofflatrock.org/

Mills River Hurricane Helene updates: https://www.millsriver.org/283/Emergency-Information

Jackson County

- Call 828-631-HELP(4357) for assistance.

Jackson County Emergency Management Facebook: https://www.facebook.com/JacksonNCEM

Jackson County Chamber and Visitor Center Facebook: https://www.facebook.com/mountainlovers/

Jackson County recovery updates: https://www.discoverjacksonnc.com/media/press-releases/helene24/

Lincoln County

Lincoln County Government Facebook: https://www.facebook.com/profile.php?id=100064781887034

Lincoln County Emergency Services: https://www.facebook.com/profile.php?id=100063756170515

Lincoln County Hurricane Helene updates: https://www.lincolncountync.gov/CivicAlerts.aspx?AID=1658

City of Lincolnton Hurricane Helene updates: https://www.ci.lincolnton.nc.us/CivicAlerts.aspx?CID=5

Macon County

- Macon County 911 non-emergency number: (828) 349-2232.
- If you would like to donate to Macon County Helene Disaster Relief Fund, mail checks to 5 West Main St.; Franklin, NC 28734.

Macon County EMS Facebook: https://www.facebook.com/maconcountyems

Macon County Sheriff's Office Facebook: https://www.facebook.com/profile.php?id=100092550686809

Town of Franklin website: https://www.franklinnc.com/

Franklin Fire-Rescue Facebook: https://www.facebook.com/@FranklinFireRescueNC/

Macon County 911 Facebook: https://www.facebook.com/MaconCo911

Sign up for Macon County Code Red Alerts: https://maconnc.org/emergency-management.html

Madison County

- Madison County Hurricane Helene Relief Fund: https://payments.municipay.com/nc_madisonfinance/search/26f829c2

Madison County Government website: https://www.madisoncountync.gov/

Madison County Emergency Management and Fire Marshal Facebook: https://www.facebook.com/profile.php?id=100032893136688

Town of Marshall website: https://townofmarshall.org/

Town of Marshall government Facebook: https://www.facebook.com/www.townofmarshall.org/

Town of Hot Springs: https://www.townofhotsprings.org/

McDowell County

- McDowell County Helene Hotline: (828) 652-3241.

McDowell County 911 and Emergency Management Facebook:
https://www.facebook.com/McDowellEM911

McDowell Emergency Management website: https://mcdowellems.com/

Marion website: https://www.marionnc.org/

City of Marion government Facebook: https://www.facebook.com/cityofmarionnc

Mecklenburg County

Mecklenburg County government Facebook: https://www.facebook.com/MecklenburgCounty

Mecklenburg County Hurricane Helene resource page: https://news.mecknc.gov/mecklenburg-county-receives-fema-disaster-declaration-hurricane-helene

Mitchell County

- A boil advisory is in effect for any water not bottled that is used for drinking and cooking.
- Tune into WTOE (101.1 FM & 1470 AM) each day at 1 pm for the latest updates and information.

Mitchell County Government Facebook: https://www.facebook.com/profile.php?id=100089562783187

Mitchell County Government website: https://www.mitchellcountync.gov/

Town of Bakersville Facebook: https://www.facebook.com/bakersvillemtnlife

Town of Spruce Pine Facebook: https://www.facebook.com/townofsprucepinenc/

Polk County

- Public Hurricane Helene Hotline - 828-722-5086.

Polk County Government website: https://www.polknc.gov/

Polk County Emergency Management/Fire Marshall Facebook:
https://www.facebook.com/PolkCountyNCEmergencyManagement

Interactive NWS Alerts: https://inws.ncep.noaa.gov/a/a.php?i=105256199&fbclid

Town of Columbus resource list: https://www.columbusnc.com/news_detail_T5_R20.php

Town of Columbus government Facebook: https://www.facebook.com/columbusnc/

Town of Tryon updates: https://tryon-nc.com/news-public-notices/

Town of Tryon government Facebook: https://www.facebook.com/TryonNC/

Rutherford County

- To support disaster recovery efforts, please email volunteer@rutherfordcountync.gov.
- Chimney Rock Village has implemented an emergency pass system to help checkpoint officers identify essential personnel, such as the fire department and village officials, entering dangerous areas. No passes have been issued to residents or others yet.
- Through traffic is currently restricted in the Lake Lure Town Center near the Lake Lure Beach. Residents in the Lake Lure area may return home but must show proof of residency at designated checkpoints.
- To receive up to date information, please send the message AlertRC to the number 888777.

Rutherford County Emergency Management: https://www.facebook.com/rcemergencymanagement

Rutherford County Government Facebook: https://www.facebook.com/profile.php?id=100064525097017

Rutherford County Government website: https://www.rutherfordcountync.gov/

Town of Lake Lure Facebook: https://www.facebook.com/townoflakelure

Town of Lake Lure update (10-2-24): https://www.townoflakelure.com/community/page/town-lake-lure-press-release-storm-recovery-10224-6pm

Chimney Rock State Park Facebook: https://www.facebook.com/ChimneyRockParkNC/

Town of Forest City website: https://www.townofforestcity.com/

Town of Forest City government Facebook: https://www.facebook.com/townofforestcity/

Town of Spindale government Facebook: https://www.facebook.com/SpindaleNC/

Town of Bostic website: https://townofbostic.com/

Town of Bostic government Facebook: https://www.facebook.com/p/Town-of-Bostic-100064877552550/

Town of Ellenboro website: https://ellenboronc.info/

Swain County

Swain County government Facebook: https://www.facebook.com/swaincounty

Transylvania County

- Transylvania Public Health will be offering free tetanus vaccines to disaster survivors and emergency response workers with puncture wounds, cuts, lacerations, or other skin injuries that can be contaminated with flood waters. Call 828-884-3135.
- If your septic system is damaged and in need of repair, call 828-884-3139 or visit Environmental Health at 106 E Morgan St.

Transylvania County Government Facebook: https://www.facebook.com/TransylvaniaCounty

Transylvania County Government website: https://www.transylvaniacounty.org/

Declaration for local state of emergency for Transylvania County (9-25-24): https://www.transylvaniacounty.org/news/declaration-local-state-emergency-transylvania-county

City of Brevard update (10-3-24): https://www.cityofbrevard.com/CivicAlerts.aspx?AID=688

Town of Rosman website: https://www.townofrosman.com/

Watauga County

- To keep our 911 call center open for emergency calls, please use the following numbers for non-emergencies:

    o 828-268-6200 Boone Town Hall: 7 am to 7 pm with hours subject to change.

    o 828-263-4178 Appalachian Medical Reserve Corps Non-Emergency Call Center (for non-urgent inquiries and reports related to storm impacts): 8 am to 8 pm, and if the line is busy or it's after hours, leave a message.

    o 828-262-2000 Appalachian State University's Main Line: 8 am to 5 pm.

App State Emergency Management Facebook: https://www.facebook.com/readyappstate

Watauga County Emergency Services Facebook: https://www.facebook.com/WataugaCountyES

Watauga County Government website: http://www.wataugacounty.org/

Town of Boone Facebook: https://www.facebook.com/TownofBoone

Blowing Rock website: https://blowingrock.com/

Wilkes County

Wilkes County website: https://wilkescounty.net/

Town of Wilkesboro website: https://wilkesboronc.org/

Town of Ronda Facebook: https://www.facebook.com/RondaTownHall/

Yancey County

- Highway 197 N will be closed between Glen Raven and Green Mountain Dr. until further notice for road repairs. All traffic should use Green Mountain Drive. Heavy trucks should find an alternate route.
- YanceyNC.gov to give a monetary donation for recovery efforts.

Yancey County Emergency Management Facebook: https://www.facebook.com/profile.php?id=100065011591462

Yancey County government website: https://yanceycountync.gov/

Town of Burnsville Update (10-2-24): https://townofburnsville.org/wp-content/uploads/TOB-10-2-Update.pdf

Town of Burnsville Facebook: https://www.facebook.com/BurnsvilleTownHall/

Heavy Equipment Volunteer for Yancey County - Form