



June 2024 N.C. Private Protective Services Board Meeting Hot Sheet

The following is a summary of discussion points covered during the June meeting of the Private Protective Services Board and its committees. Meeting minutes and detailed committee reports will be available after receiving Board approval at its next meeting on August 15, 2024.

Grievance Committee: 14 cases heard.

- Three cease-and-desist orders issued to unlicensed or unregistered persons. A Board investigator obtained an arrest warrant for one person who has since been charged with a criminal violation of 74C after repeatedly working armed security without a license or registration.
- Seven cases settled with consent agreements.
- One license revoked; one license suspended.
- Several licensees said former employees are keeping security guard uniforms and wearing them without authorization. Companies may wish to utilize the [authorized deduction process](#) to motivate former employees to return uniforms.
- Many registration violations occur due to the improper use or documentation of probationary unarmed security guards. Check out pages 9-10 of the [Registration Procedures Manual](#) to review the requirements for proper use of probationary employees.
- Reminder: As of January 1, 2024, new policies addressing [enhanced penalties for repeated registration violations](#), [follow-up registration compliance audit procedures](#), and [report disclosure guidelines](#) are in effect.

Screening Committee: Reviewed 81 license applications.

- 78 licenses approved; three licenses denied.

Law & Rules Committee:

- Discussed whether the Board should modify the training standards for probationary unarmed security guards. Current standard: Complete *at least* The Security Officer in North Carolina (1 hour) and Legal Issues for Security Officers (3 hours) *within* the first 20 days of a guard's probationary or permanent employment (see [14B NCAC 16 .0707\(a\)](#)).
 - **QUESTION: Do YOU think more or less training should be required for probationary unarmed security guards? [Take the 2-minute anonymous survey](#).**
- Heard a request from a licensee to provide more guidance to the industry about differentiating between Security Guard and Patrol work versus Close Personal Protection work. The Committee will evaluate how to make the distinction clearer. For now, remember [Rule .1504](#) requires a written contract or agreement that lists by name the individual person(s) being protected. If in doubt, contact [Director Sherwin](#) or [Deputy Director Bullard](#) to discuss.

Training & Education Committee:

- Heard a presentation from Teaching Assistant Timothy Heinle, with the UNC Chapel Hill School of Government, about a project the School of Government is working on to provide free online training and resources to public and private investigators. More information will be available as the project progresses, and the Board's Special Committee on Continuing Education is monitoring developments.
- The Committee recommended, and the Board approved, a proposed change to [Rule .1203\(f\)](#), that would remove the 8-hour cap for university or college courses the Board accepts for continuing education. This amendment will proceed through the [rule-making process](#) before becoming final.
- Recent audits of certified trainers have found some issues with pre- and post-delivery reports and record keeping. Pre-delivery reports shall be submitted not less than five days of beginning any firearms training course pursuant to [Rule .0907](#); and post-delivery reports shall be submitted not more than twenty (20) days after completion of any firearms training pursuant to [Rule .0908](#).
- The 2024 and 2025 schedule for unarmed and firearms trainer certification courses is available [here](#).

Special Committee on Unlicensed Activity

- The Special Committee continues to forge partnerships and communicate with the N.C. Association of Chiefs of Police, the N.C. Sheriffs' Association, and the N.C. Conference of District Attorneys, to raise awareness about security industry regulation and educate the associations' members about the dangers of unlicensed activity.
- The Board submitted a proposed rule amendment to the ABC Commission that would require ABC permittees to certify that their security personnel are compliant with 74C.

Other Board Discussion Points, Industry References & Reminders:

- Board Member Sam Russell, a licensed private investigator, completed his gubernatorial appointment term to the Board, and was recognized for his service during the June meeting. Russell had served on the Board since 2019.
- The Board returned to a 2-day meeting schedule for June and plans to continue with 2-day meetings in the future to achieve greater efficiency and cost savings. Notably, this means the Thursday Board meetings will start later in the morning, rather than at 9 a.m.
 - On Thursdays, Law & Rules and Training & Education Committee meetings will precede the Board meeting & will be considered as eligible for CE credit.
- Licensee Bill MacRae announced that the [Association of Professional Security Providers of North Carolina](#) is looking for members and Board directors.
- Board meeting minutes and Hot Sheets can be found on the Board's [Meetings and Minutes webpage](#).
- As of January 1, 2024, [several administrative rules](#) went into effect to include the new rule allowing for probationary private investigators and private investigator interns and apprentices (14B NCAC 16 .1109).
- Other Board policies and informational memorandums are available [HERE](#).

Upcoming Events:

- [ADI Expo](#), July 18, Raleigh, N.C.
 - Director Sherwin will be giving a presentation about the Alarm Systems Licensing Board.
- PPSB Emerging Technology Committee Meeting, August 14, Raleigh, N.C., Time TBD
 - Security experts will discuss effective use & best practices of non-lethal self-defense products, specifically [Byrna products](#). [Check HERE for scheduling updates](#).
 - This committee meeting will be eligible for one hour CE credit.
- [PPSB Meeting](#), August 15, Raleigh (2 hours CE)
- [International Association of Security and Investigative Regulators Conference](#), October 9-11, in Charlotte, N.C. (12 hours CE)
 - Board members Jerry Pitman, Andy Renfrow, Tamara Rabenold, and several Board staff are attending on behalf of the PPSB.
- [N.C. Association of Private Investigators Conference](#), November 18-20, in Carolina Beach, N.C. (12 hours CE)
 - Director Sherwin will be giving a presentation about the PPSB.